# Installation and service instructions



for contractors

Vitodens 111-W
Type B1LA, 6.5 to 35.0 kW
Gas condensing storage combi boiler
Natural gas and LPG version
Gas Council no.: 47-819-23; 47-819-24; 47-819-25

For applicability, see the last page



# **VITODENS 111-W**



5618 648 GB 3/2012 **Please keep safe.** 

### Safety instructions



Please follow these safety instructions closely to prevent accidents and material losses.

#### Safety instructions explained



#### Danger

This symbol warns against the risk of injury.



#### Please note

This symbol warns against the risk of material losses and environmental pollution.

#### Note

Details identified by the word "Note" contain additional information

#### Target group

These instructions are exclusively designed for qualified personnel.

- Work on gas equipment must only be carried out by a qualified gas fitter.
- Work on electrical equipment must only be carried out by a qualified electrician
- The system must be commissioned by the system installer or a qualified person authorised by the installer.

#### Regulations

Observe the following when working on this system

- all legal instructions regarding the prevention of accidents,
- all legal instructions regarding environmental protection,
- the Code of Practice of relevant trade associations,

- all current safety regulations as defined by DIN, EN, DVGW, TRGI, TRF, VDE and all locally applicable standards.
- Gas Safety (Installation & Use) Regulations
  - the appropriate Building Regulation either the Building regulations, the Building Regulation (Scotland), Building Regulations (Northern Ireland).
  - the Water Fittings Regulation or Water Bylaws in Scotland,
  - the current I.E.E. Wiring Regulations.

#### If you smell gas



#### Danger

Escaping gas can lead to explosions which may result in serious injury.

- Never smoke. Prevent naked flames and sparks. Never switch lights or electrical appliances ON or OFF.
- Close the gas shut-off valve.
- Open windows and doors.
- Remove all people from the danger zone.
- Notify your gas or electricity supplier from outside the building.
- Shut off the electricity supply to the building from a safe place (outside the building).

#### Safety instructions (cont.)

#### If you smell flue gas



#### **Danger**

Flue gas can lead to life-threatening poisoning.

- Shut down the heating system.
- Ventilate the boiler room.
- Close all doors leading to the living space.

#### Working on the system

- When using gas as fuel, also close the main gas shut-off valve and safeguard against unauthorised reopening.
- Isolate the system from the power supply and check that it is no longer 'live', e.g. by removing a separate fuse or by means of a main isolator.
- Safeguard the system against unauthorised reconnection.

#### Please note

Electronic modules can be damaged by electro-static discharges.

Touch earthed objects, such as heating or water pipes, to discharge static loads.

#### Repair work

#### Please note

Repairing components which fulfil a safety function can compromise the safe operation of your heating system. Replace faulty components only

Replace faulty components only with original Viessmann spare parts.

# Ancillary components, spare and wearing parts

#### Please note

Spare and wearing parts which have not been tested together with the heating system can compromise its function. Installing non-authorised components and non-approved modifications/conversion can compromise safety and may invalidate our warranty. For replacements, use only original spare parts from Viessmann or those which are approved by Viessmann.

# Index

Service instructions	
Product information	
Product information	6
Preparing for the boiler installation	7
Installation instructions	
Installation sequence	
Fitting the wall mounting bracket	9
Fitting the boiler and making connections	10
Opening the control unit enclosure	16
Electrical connections	16
Service instructions	
Commissioning, inspection, maintenance	
Steps - commissioning, inspection and maintenance	20
Further details regarding the individual steps	
Troubleshooting	
Function sequence and possible faults	42
Fault messages on the display	43
Repairs	47
Gas type conversion	
Converting from LPG to natural gas	56
Control unit	
Functions and operating conditions in weather-compensated mode	58
Designs	
Connection and wiring diagram	60
Parts lists	
Ordering parts	
Overview of the assemblies	
Casing assembly	
Heat cell assembly	
Burner assembly	
Hydraulic assembly	
Aqua-plate assembly	
Control unit assembly	
Cylinder assembly	
Miscellaneous assembly	74

# Index (cont.)

Specification	76
Certificates Declaration of conformity	77
Keyword index	78

#### **Product information**

### Vitodens 111-W, type B1LA

Preset for operation with natural gas. Conversion to LPG P requires a gas conversion kit

#### Conversion for other countries

The Vitodens 111-W should generally only be supplied to countries listed on the type plate. For deliveries to alternative countries, an approved contractor must arrange individual approval on his own initiative and in accordance with the law of the country in question.

#### **Product description**

The Vitodens 111-W is equipped with a cylinder and an integral plate heat exchanger as primary store system for DHW heating. For the connection of heating circuits and the DHW line, see from page 11.

In the delivered condition, the Vitodens 111-W is set up for operation with constant boiler water temperature. By connecting an outside temperature sensor (accessory), the boiler can be operated in weather-compensated mode.

The following are integrated: one sealed unvented hydraulic system with 2 connections for heating flow and return and 2 connections for DHW heating.

The following components are integrated into the hydraulic system:

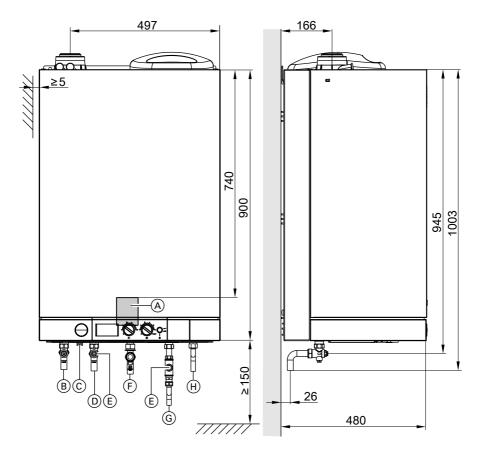
- Circulation pump
- 3-way diverter valve
- Safety valve
- Heating water expansion vessel and DHW expansion vessel
- Cylinder and plate heat exchanger for DHW heating

#### Accessory connection

Outside temperature sensor and time switch are connected with low voltage to the control unit.

# Preparing for the boiler installation

#### **Dimensions and connections**



- (A) Area for electrical connections
- B Heating flow Ø 22 mm
- © Condensate drain
- E Filling loop

- F Gas connection Ø 22 mm
- G Cold water Ø 15 mm
- Ĥ DHW Ø 15 mm

# Preparing for the boiler installation (cont.)

# Preparing the connections

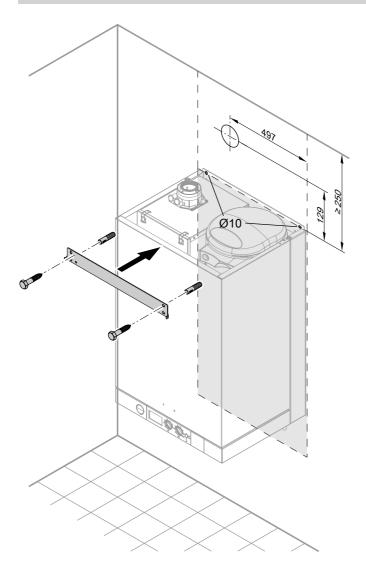
#### Note

This boiler (IP rating: IP X4 D) is approved for installation in wet rooms inside safety zone 1 in accordance with IEEE Wiring Regulations, providing the occurrence of hosed water can be ruled out.

Observe the IEEE Wiring Regulations.

- **1.** Prepare the water connections. Flush the heating system.
- 2. Prepare the gas connection.
- 3. Prepare the electrical connections.
  - In the delivered condition, the power cable with mains plug is connected inside the control unit.
  - Accessory cables: NYM-O two-core min. 0.5 mm<sup>2</sup>.

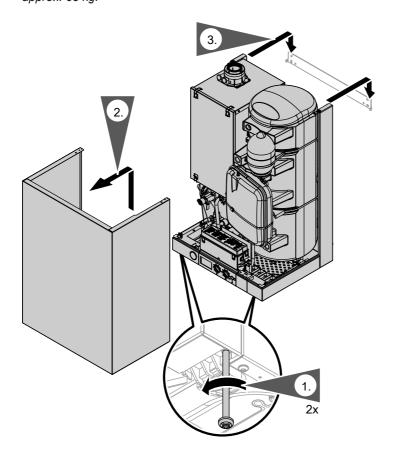
# Fitting the wall mounting bracket



# Removing the front panel and mounting the boiler

#### Note

When mounting on the wall, observe the following: Weight excl. packaging: approx. 65 kg.



- 1. Undo screws at the bottom of the boiler; do not remove completely.
- 2. Remove front panel.

3. Hook the boiler into the wall mounting bracket.

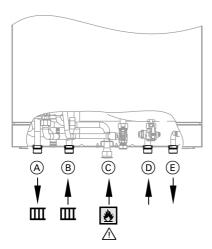
# Making the connections on the water side



For fittings on the heating water side and DHW side, see separate installation instructions.

Please note

To prevent equipment damage, install all pipework free of load and torque stresses.



- A Heating flow
- B Heating return

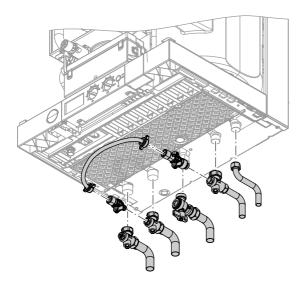
- © Gas connection
- D Cold water
- (E) DHW

#### **DHW** connection

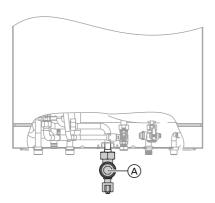
Permiss. operating pressure, cylinder: 10 bar.

A safety valve and pressure reducer manifold is provided as standard and has to be fitted into the cold water supply. The blow off pipe of the safety valve can be routed into the household drain pipe. No flow limiter is fitted into the cold water supply.

# Fitting the connection set



#### **Gas** connection



**1.** Connect gas shut-off valve to connection (A).

2. Carry out a tightness test.

#### Note

For tightness tests, use only approved leak detection agents (EN 14291) and devices. Leak detection agents with unsuitable constituents (e.g. nitrites, sulphides) can cause material damage.

Remove residues of the leak detection agent after testing.

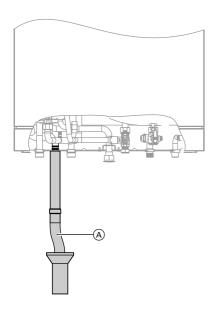
#### Please note

Excessive test pressure may damage the boiler and the gas valve.

Max. test pressure 150 mbar. Where higher pressure is required for tightness tests, disconnect the boiler and the gas valves from the gas supply pipe (undo the fitting).

3. Vent the gas line.

#### Condensate drain connection



- The condensate pipe is connected to the safety valve discharge pipe. The condensate hose supplied meets the temperature requirements that are part of the CE certification.
- We recommend the internal connection of the condensate pipe to the domestic drain, either directly or via a fundish.

# Filling the siphon with water

#### Please note

At commissioning, flue gas may be emitted from the condensate drain.

Fill the siphon with water before commissioning.

■ If the condensate pipe is routed outside the building, use a pipe with at least Ø 30 mm and protect this pipe from frost. Avoid long outdoor pipework.

#### Please note

Frozen condensate pipes can result in faults and damage to the boiler.

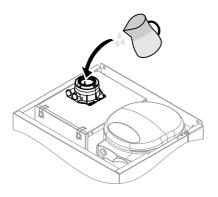
Always insulate condensate pipes against frost.

■ Observe local building regulations. Connect the condensate pipe (A) with a constant fall and a pipe vent to the public sewage system.

Observe the local waste water regulations.

#### Note

Fill the siphon with water before commissioning.



Fill the flue outlet with at least 0.3 I of water.

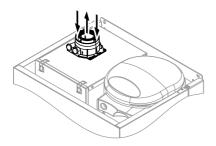


#### Please note

Water in the ventilation air supply can be detrimental to the combustion quality.

Never pour water into the external vent

#### **Balanced flue connection**

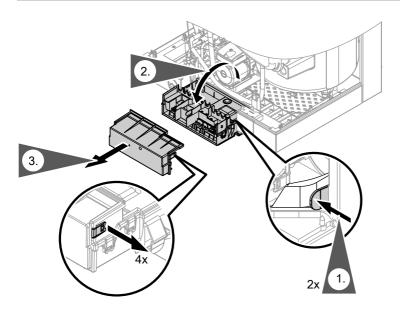


Connect the balanced flue. During installation and positioning of the flue system, observe building regulations part L and BS 5440.



Flue system installation instructions.

# Opening the control unit enclosure



#### Please note

Electronic assemblies can be damaged by electrostatic discharge.

Before beginning work, touch earthed objects, such as heating or water pipes, to discharge static loads.

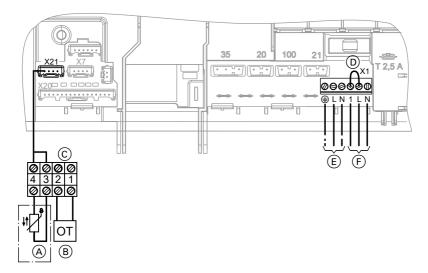
# **Electrical connections**



# Information on connecting accessories

When connecting accessories observe the separate installation instructions provided with them.

# Electrical connections (cont.)



- A Only for weather-compensated mode:
  - Outside temperature sensor (accessory)
- B OpenTherm device Remove jumper D when making this connection.
- © Connecting cable (accessory)
- D Jumper

- (E) Power supply (230 V, 50 Hz). See page 18.



this connection.

Separate installation instructions

# **Accessory connection**



Accessory installation instruc-

When connecting a Vitotrol 100 or an OpenTherm remote control, remove the jumper across L and 1.

# Outside temperature sensor (accessory)

**1.** Fit outside temperature sensor.



### Electrical connections (cont.)

#### Installation site:

- North or north-westerly wall, 2 to 2.5 m above ground level; in multi storey buildings, in the upper half of the second floor
- Not above windows, doors or ventilation outlets
- Not immediately below balconies or gutters
- Never render over
- Connection:
  Two-core lead, length max. 35 m
  with a cross-section of 1.5 mm²

- Plug the power cable supplied with the outside temperature sensor into slot "X21".
- Connect the outside temperature sensor to terminals 3 and 4 (see page 17).

### **Power supply**

#### Regulations and directives



#### **Danger**

Incorrect electrical installations can result in injuries from electrical current and in appliance damage.

Connect the power supply and implement all safety measures (e.g. RCD circuit) in accordance with the following regulations:

- IEC 60364-4-41
- IEEE Wiring Regulations
- Connection requirements specified by your local power supply utility

Install an isolator in the power supply line that simultaneously isolates all non-earthed conductors from the mains with at least 3 mm contact separation.

We additionally recommend installing an AC/DC-sensitive RCD (RCD class B ) for DC (fault) currents that can occur with energy efficient equipment. Protect the power cable with an external 3 A fuse to BS 1362.



#### Danger

Incorrect core allocation can result in serious injury and damage to the appliance.

Take care **not** to interchange wires "I 1" and "N".



#### Danger

The absence of component earthing in the system can lead to serious injury from electrical current if an electrical fault occurs. Connect the appliance and pipework to the equipotential bonding of the building in question.

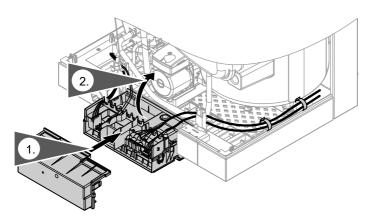
# Electrical connections (cont.)

# Routing connecting cables and closing the control unit enclosure

#### Please note

Connecting cables will be damaged if they touch hot components.

When routing and securing cables/leads on site, ensure that the maximum permissible temperatures for these cables/leads are not exceeded.



# **Steps - commissioning, inspection and maintenance**

For further information regarding the individual steps, see the page indicated

			Commissioning steps	
			<ul> <li>Inspection steps</li> </ul>	
•		V	— Maintenance steps Pa	age
•	•	•	1. Filling the heating system	22
•	•	•	2. Venting the boiler by flushing	24
•	•	•	3. Changing to operation with LPG	25
•	•	•	4. Checking the static and supply pressure	25
•			5. Matching the burner output to the flue system	26
•			6. Reducing the max. heating output	27
•			7. Adjusting the circulation pump to the heating system	29
•			8. Checking the CO <sub>2</sub> content	31
	•	•	9. Burner removal	33
	•	•	10. Checking the burner gasket and burner gauze assembly	34
	•	•	11. Checking and adjusting the electrode	35
	•	•	12. Cleaning the heat exchanger	36
	•	•	13. Checking the condensate drain and cleaning the siphon	37
	•	•	14. Burner installation	38
	•	•	15. Checking the diaphragm expansion vessel and system pressure	39
	•	•	16. Checking the function of safety valves	
•	•	•	17. Checking all connections on the heating water side and DHW side for leaks	
•	•	•	18. Checking flue system for unrestricted flow and tightness	
•	•	•	19. Checking firm seating of electrical connections	
•	•	•	20. Checking gas equipment for tightness at operating pressure	40
	•	•	21. Fitting the front panel	41

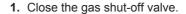
# $\textbf{Steps-commissioning, inspection and...} \ (\textbf{cont.})$

•			22. Instructing the system user	41
V	\	<b>V</b>		
			Maintenance steps	Page
			Inspection steps	
			Commissioning steps	

## Filling the heating system

- Please note
  - Unsuitable fill water increases the level of deposits and corrosion and may lead to boiler damage.
  - Thoroughly flush the entire heating system prior to filling it with water.
  - Only fill with water of potable quality.

- Soften fill water harder than 300 ppm.
- An antifreeze additive suitable for heating systems can be added to the fill water.

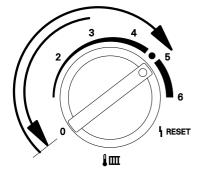


- Switch ON power and wait until the display shows the boiler water temperature.
- Turn rotary selector "IIII &" fully anticlockwise, until the display shows "SERV".

Within 2 s return the rotary selector to the r.h. control range.

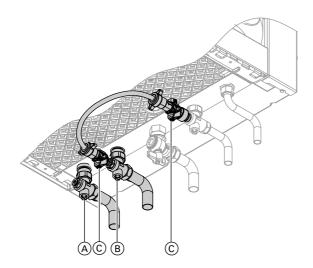
The display shows "IIII" and "\". Filling is active.

This function will end automatically after 20 min or after the ON/OFF switch has been turned off.



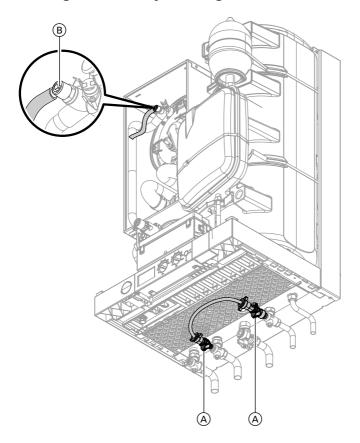
# Service

# Further details regarding the individual steps (cont.)



- **4.** Open shut-off valves A and B.
- **5.** Open taps © and fill the heating system. (Minimum system pressure > 0.8 bar).
- 6. Close taps ©.

# Venting the boiler by flushing



- 1. Close the shut-off valves on the heating water side.
- **2.** Connect the drain hose between top tap (B) and a drain.
- **3.** Open taps (A) and (B) and vent at mains pressure, until no sound of escaping air can be heard.
- **4.** Close taps (A) and (B), open the shutoff valves on the heating water side.
- **5.** Remove the line between taps (A) and keep safe. This will be required for topping up.

# Servi

# Further details regarding the individual steps (cont.)

## Changing to operation with LPG

In the delivered condition, the boiler is set up for operation with natural gas. For operation with LPG, change the gas nozzle and convert the gas type in the control unit.



Separate installation instruc-

Changing from LPG to natural gas - see page 56.

#### Checking the static and supply pressure

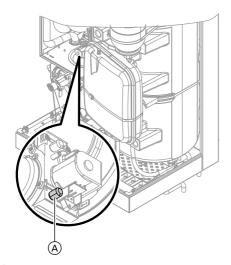


#### Danger

CO build-up as a result of incorrect burner adjustment can have serious health implications.
Carry out a CO test before and after work on gas appliances.

#### Operation with LPG

Flush the LPG tank twice during commissioning or replacement. Purge the tank and gas supply line thoroughly after flushing.



1. Close the gas shut-off valve.

- Release screw inside test nipple A
   on the gas train, but do not remove it;
   then connect the pressure gauge.
- **3.** Open the gas shut-off valve.
- Check the static pressure. Set value: max. 57.5 mbar
- Start the boiler.

#### Note

During commissioning, the boiler can enter a fault state because of airlocks in the gas line. After approx. 5 s press **RESET** to reset the burner.

**6.** Check the supply (flow) pressure.

#### Set value:

- Natural gas: 20 mbar
- I PG: 37 mbar

#### Note

Use a suitable measuring device with a resolution of at least 0.1 mbar to measure the supply pressure.

**7.** Take the action shown in the following table.



8. Shut down the boiler, close the gas shut-off valve, remove the pressure gauge and close test nipple (A) with the screw.

#### Note

The maximum pressure drop between the gas shut-off valve and test nipple (A) at the gas train is 0.5 mbar.

**9.** Open the gas shut-off valve and start the appliance.



#### Danger

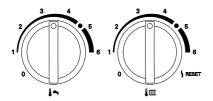
Gas escaping from the test nipple leads to a risk of explosion

Check gas tightness at test nipple (A).

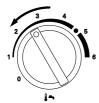
Supply pressure (f	ow pressure)	Action				
For natural gas	For LPG					
below 17.4 mbar	below 25 mbar	Do not start the boiler. Notify your gas supply utility or LPG supplier.				
17.4 to 25 mbar	25 to 47 mbar	Start the boiler.				
above 25 mbar	above 47 mbar	Install a separate gas pressure governor upstream of the system and regulate the pre-charge pressure to 20 mbar for natural gas or 37 mbar for LPG. Notify your gas supply utility or LPG supplier.				

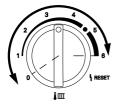
# Matching the burner output to the flue system

To match the burner output to the system's flue pipe length, a correction factor can be set.



- 1. Turn on the ON/OFF switch.
- Turn both rotary selectors "
   "I" and
  "I" simultaneously into their
  respective central positions.
  "SERV" appears on the display.





- Refer to the following table for the correction factor required for the connected flue system.
- 4. Within 2 s, turn rotary selector "♣¬" to the top left range. The display then shows "∭", "¬¬", "|¬¬" and the selected correction factor begins to flash. In the delivered condition, factor 0 has been set.
- Within 15 s, set rotary selector """ to the required correction factor.
- The set correction factor is saved when the value stops flashing, and the control unit returns to standard mode.

Correction factor	1	2	3	4	5	6	
Flue system	Rated heating output (kW)	Max. run length (m)					
Open flue operation ∅ 60 mm	26	2	8	13.5	18.5	22	25
	35	5	12	18	23	_	
Balanced flue operation	26	1	4	7	10	12	13.5
Ø 60/100 mm coaxial	35	3	6	9	12	14	17

Observe max. flue pipe lengths in the pricelist. If the max. flue pipe lengths in the pricelist are exceeded, calculated performance verification is required.

#### Reducing the max. heating output

The max. heating output can be reduced according to the system requirements.

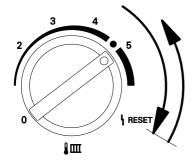


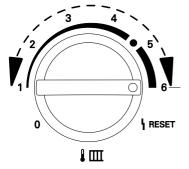
#### Note

The heating output can only be changed with the burner in operation.

Turn rotary selector "\$\ldots\text{""} fully clockwise, until the display shows "SERV".

Within 2 s return the rotary selector to the r.h. control range. The display shows ">".





3. Select the required max. heating output with rotary selector "IIII".

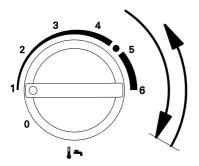
Bars for the selected heating output flash on the display.



- Position 1 (1 bar) = lower heating output.
- Position 6 (5 bars) = upper heating output.
- **4.** Test selected heating output by measuring the gas throughput.

# Servic

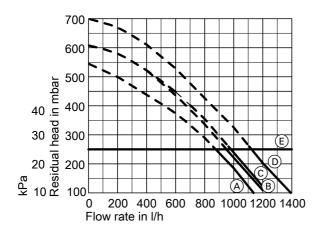
# Further details regarding the individual steps (cont.)



- 5. Transfer selected heating output: Turn rotary selector "I in for less than 2 s fully clockwise and then back into the r.h. control range. During the transfer, "-.-" will be displayed.
- 6. Shut down the boiler.

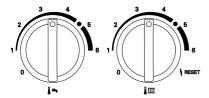
# Adjusting the circulation pump to the heating system

Only for gas condensing combi boilers: In the delivered condition, the circulation pump in heating mode is set to stage 1. If necessary to suit the heating system, the circulation pump can be changed over to stage 2.



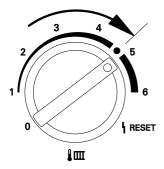
- A 26 kW, pump stage 1
- B 35 kW, pump stage 1
- © 26 kW, pump stage 2

- D 35 kW, pump stage 2
- (E) Upper operational limit
- 1. Turn on the ON/OFF switch.

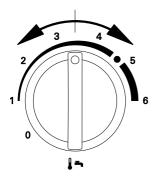


2. Turn both rotary selectors " and " simultaneously into their respective central positions.

"SERV" appears on the display.



Within 2 s, turn rotary selector "↓□□" to the top right range.
 "□□□" is displayed and the set value flashes.



- 4. Adjust the control unit to stage 1 or 2 by turning rotary selector "\$\ins". The display shows:
  - "1" for operation with stage 1 or
  - "2" for operation with stage 2.
- The set operating mode is saved when the value stops flashing, and the control unit returns to standard mode.

## Checking the CO<sub>2</sub> content

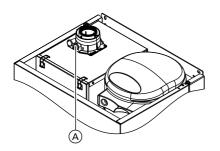
The Vitodens 111-W is factory-set for natural gas. During commissioning or maintenance, the  $\mathrm{CO}_2$  and  $\mathrm{CO}$  have to be measured at the boiler flue adaptor test point to check the flue integrity. Subject to the Wobbe index, the  $\mathrm{CO}_2$  content fluctuates between 7.4 % and 10.5 %.  $\mathrm{CO}$  of up to 500 ppm during start-up is acceptable.

We recommend measuring  $O_2$  as the value is unmistakable regarding lambda (air/gas). The  $O_2$  content fluctuates between 7.5 % and 3.2 %. The  $CO/CO_2$  ratio has to be less than 0.004.

If the actual  $\mathrm{CO}_2$  or  $\mathrm{O}_2$  and  $\mathrm{CO}$  values deviate from the stated range, check the balanced flue systems for leaks. If flue installation is OK, change the gas valve.

#### Note

Operate the appliance with uncontaminated combustion air to prevent operating faults and damage.



- Connect a flue gas analyser to flue gas port (A) on the boiler flue connection.
- 2. Start the boiler and check for leaks.



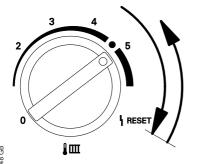
#### Danger

Escaping gas leads to a risk of explosion.

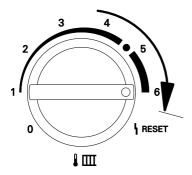
Check gas equipment for tightness.

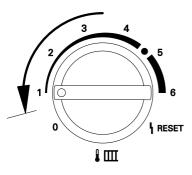
Turn rotary selector "IIII" fully clockwise, until the display shows "SERV".

Within 2 s return the rotary selector to the r.h. control range. The display shows ">".







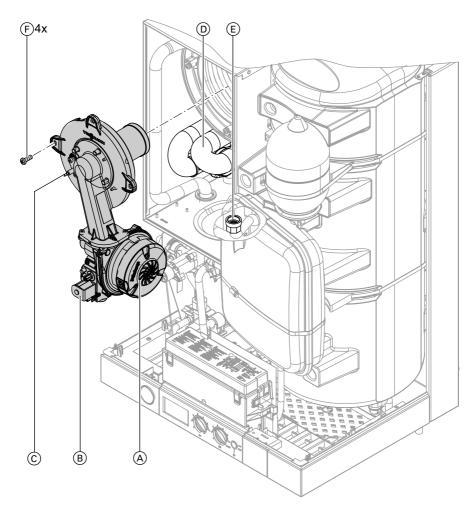


- 4. Adjust the upper heating output:

  Turn rotary selector "IIIII" fully clockwise, until the display shows 5 bars for the upper heating output.
- Check the CO<sub>2</sub> content for the upper heating output.
   The CO<sub>2</sub> content must be between 7.0 and 10.5 %.
- **6.** Adjust the lower heating output: Turn rotary selector "IIIII" fully anticlockwise, until the display shows 1 bar for the lower heating output.
- Check the CO<sub>2</sub> content for lower heating output.
   The CO<sub>2</sub> content must be between 0.3 and 0.9 % below the value for the upper heating output.
- If the CO₂ content is within the given range, continue with point 10.
  - If the CO<sub>2</sub> content is **outside** the given range, check the balanced flue system for tightness; remove any leaks.
    Replace gas train if required.
- **9.** Test the CO<sub>2</sub> content for upper and lower heating output again.
- Shut the boiler down, remove flue gas analyser and close flue gas port

   (A).
- **11.** Turn both rotary selectors "♣≒" and "IIII ♣" simultaneously into their original positions.

#### **Burner removal**



- **1.** Switch the power OFF.
- 2. Shut off the gas supply.

- 4. Push U-bend D down.
- **5.** Undo gas supply pipe fitting (E).
- 3. Pull electrical cables from fan motor
  - $\stackrel{\textstyle (A)}{\textstyle \bigcirc}$ , gas valve  $\stackrel{\textstyle (B)}{\textstyle \bigcirc}$  and electrodes



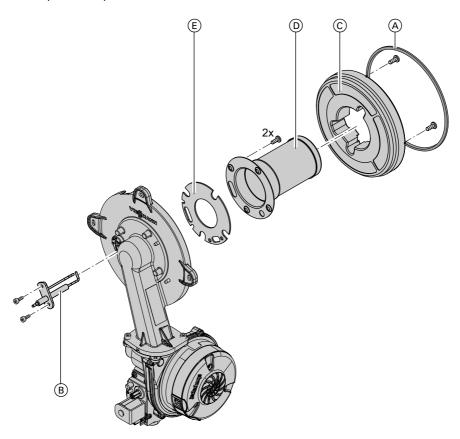
**6.** Undo four screws (F) and remove the burner.

#### Please note

To prevent any damage, never rest the burner on the burner gauze assembly.

### Checking the burner gasket and burner gauze assembly

Check burner gasket (A) and burner gauze assembly (D) for possible damage and replace if required.



1. Remove electrode (B).

**2.** Undo two Torx screws and remove thermal insulation ring ©.

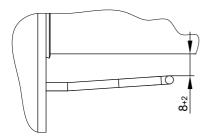
- 3. Undo two Torx screws and remove burner gauze assembly D with its gasket E.
- Insert a new gasket (E) into the new burner gauze assembly (D) and secure.
  - Please note
     Tighten screws far enough that the components are not damaged and to ensure their correct function.
- **5.** Mount thermal insulation ring ©.
  - Please note
     Tighten screws far enough that the components are not damaged and to ensure their correct function.

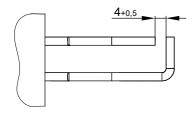
- **6.** Fit electrode (B).
  - Please note
     Tighten screws far enough that the components are not damaged and to ensure their correct function.

# Checking and adjusting the electrode

- Check the electrode for wear and contamination.
- Clean the electrode with a small brush (not with a wire brush) or sandpaper.





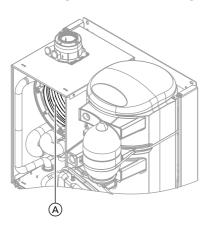


Check the electrode gaps. If the gaps are not as specified or the electrode is damaged, replace and align the electrode together with a new gasket.

### Please note

Tighten screws far enough that the components are not damaged and to ensure their correct function.

# Cleaning the heat exchanger



#### 1. Please note

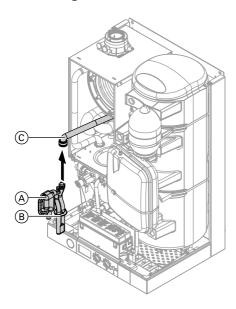
Scratches on parts that are in contact with flue gas can lead to corrosion.

Never use brushes to clean the heat exchanger.

Use a vacuum cleaner to remove residues from heat exchanger (A) inside the combustion chamber.

- If required, spray slightly acidic, chloride-free cleaning agents based on phosphoric acid onto heat exchanger (A) and let the solution soak in for at least 20 min.
- **3.** Thoroughly flush heat exchanger (A) with water.

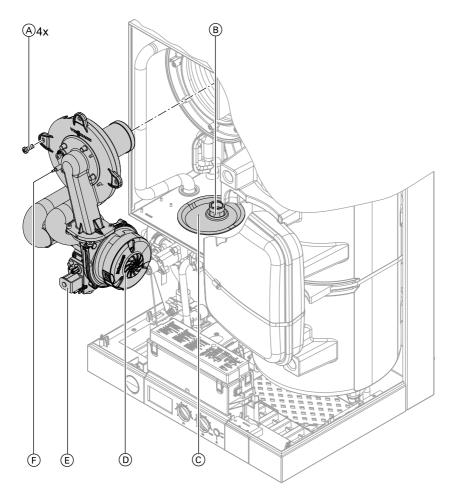
### Checking the condensate drain and cleaning the siphon



- Release hook and remove siphon

   (A) with sealing piece (B).
   (B) Pull siphon (A) upwards away from the drain connection.
- 2. Remove supply hose c from siphon A.
- **3.** Clean siphon (A).
- **5.** Refit supply hose ©.
- **6.** Fill siphon (A) with water. For this, pour approx. 0.3 I of water into the combustion chamber.
- Check that condensate can drain freely and that the connections are tight.

#### **Burner installation**



- **1.** Mount burner and secure with four screws (A).
- 2. Insert new gasket and tighten the fittings on gas supply pipe  $\ensuremath{\mathbb{B}}$ .
- **3.** Tighten four screws (A) diagonally.

#### Please note

Tighten screws far enough that the components are not damaged and to ensure their correct function.

- **4.** Fit electrical cables to fan motor  $\bigcirc$ , gas valve  $\bigcirc$  and ignition unit  $\bigcirc$ .
- 7. Push U-bend © up again.
- Reopen gas supply and switch on power supply.
- Check the gas connections for tightness.



#### Danger

Escaping gas leads to a risk of explosion.

Check all fittings for gas tightness.

#### Please note

The use of leak detection spray can result in incorrect functions.

Leak detection spray must not reach electrical contacts or seal diaphragm openings on the gas valve.

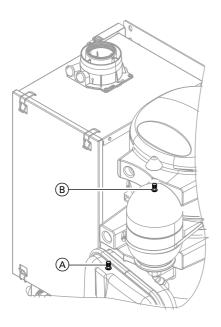
### Checking the diaphragm expansion vessel and system pressure

#### Note

The diaphragm expansion vessel can lose some charge pressure over a time in use. When the boiler heats up, the pressure gauge will indicate a higher pressure of 2 or 3 bar. The safety valve too can respond and discharge excess pressure.

Check whether the installed diaphragm expansion vessel on the heating water side is adequate for the system water volume.

Carry out this check with a cold system.



- **1.** Drain the system until the pressure gauge indicates "0".
- If the pre-charge pressure of the diaphragm expansion vessel is lower than the static system pressure, top up with nitrogen until the pre-charge pressure is raised by 0.1 to 0.2 bar.
- 3. Top up with water until the charge pressure of the cooled system is at least 1.0 bar and 0.1 to 0.2 bar higher than the pre-charge pressure of the diaphragm expansion vessel. Permiss. operating pressure on the heating water side: 3 bar

- Test nipple, heating water expansion vessel
- (B) Test nipple, DHW expansion vessel

### Checking gas equipment for tightness at operating pressure



#### Danger

Escaping gas leads to a risk of explosion.

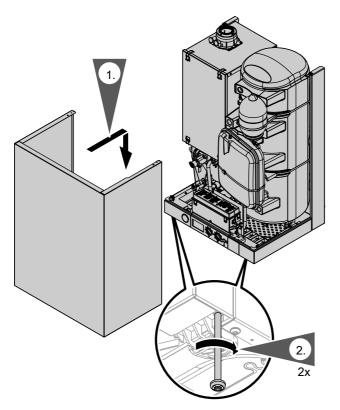
Check gas equipment for tightness.

### Please note

The use of leak detection spray can result in incorrect functions. Leak detection spray must not reach electrical contacts or seal diaphragm openings on the gas valve.

The DHW expansion vessel is to be checked too. Ensure that the pre-charge pressure is at least 3bar. A depleted expansion vessel is indicated by a dripping safety valve located in the cold water supply pipe.

## Fitting the front panel



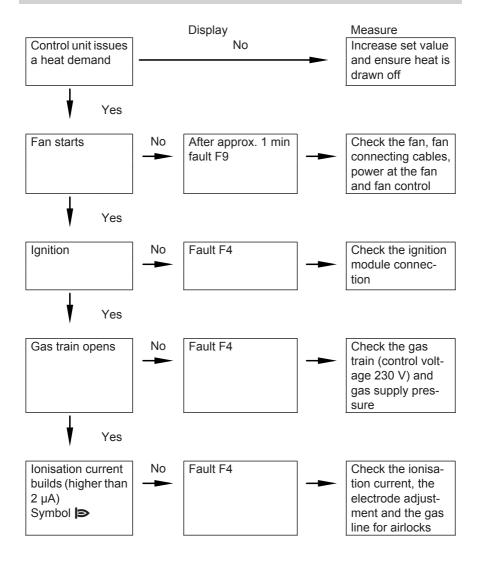
**1.** Hook the front panel into place.

#### 2. Tighten screws at the bottom.

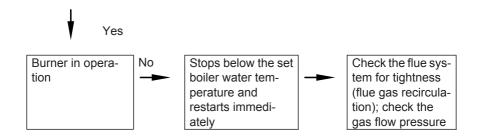
### Instructing the system user

The system installer must hand the operating instructions to the system user and instruct the user in the operation of the system.

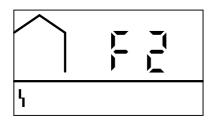
# Function sequence and possible faults



# Function sequence and possible faults (cont.)



# Fault messages on the display



Faults are indicated by a flashing fault code with fault symbol " $\mbox{\ifmultdright l}^{\mbox{$^{\prime}$}}$ " on the display.

For fault code explanations see the following table.

Displayed fault code	System characteris- tics	Cause	Measures
0C	Burner blocked	Mains voltage too low	Check power supply.
10	Constant mode	Short circuit, out- side temperature sensor	Check the outside temperature sensor and lead (see page 47).
18	Constant mode	Lead break, out- side temperature sensor	Check the outside temperature sensor and lead (see page 47).
30	Burner blocked	Short circuit, boiler water temperature sensor	Check the boiler water temperature sensor (see page 49).
38	Burner blocked	Lead break, boiler water temperature sensor	Check the boiler water temperature sensor (see page 49).
50	No DHW heating	Short circuit, cylinder temperature sensor	Check the sensor (see page 50).



# Fault messages on the display (cont.)

Displayed fault code	System characteris- tics	Cause	Measures
51	No DHW heating	Short circuit, outlet temperature sensor	Check the sensor (see page 51).
58	No DHW heating	Lead break, cylin- der temperature sensor	Check the sensor (see page 50).
59	No DHW heating	Lead break, outlet temperature sensor	Check the sensor (see page 51).
A9	Control mode without OpenTherm device	Communication error, OpenTherm device	Check connections and cable; replace Open-Therm device if required.
b0	Burner blocked	Short circuit, flue gas temperature sensor	Check the sensor (see page 53).
b8	Burner blocked	Lead break, flue gas temperature sensor	Check the sensor (see page 53).
E3	Burner in a fault state	Fault in safety chain.	Check the temperature limiter and connecting leads (see page 52). Check the control unit, and replace if required.
E5	Burner blocked	Internal fault	Check the ionisation electrode and connecting cables. Press "RESET" (see page 46).
F0	Burner blocked	Internal fault	Replace control unit.
F1	Burner in a fault state	Max. flue gas temperature exceeded	Check heating system fill level. Check circulation pump. Vent the system. Press "RESET" (see page 46).

# Fault messages on the display (cont.)

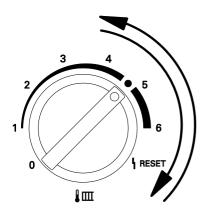
Displayed fault code	System characteris- tics	Cause	Measures
F2	Burner in a fault state	The temperature limiter has responded	Check heating system fill level. Check circulation pump. Vent the system. Check the temperature limiter and connecting leads (see page 52). Press "RESET" (see page 46).
F3	Burner in a fault state	Flame signal is already present at burner start	Check ionisation electrode and connecting cable. Press "RESET" (see page 46).
F4	Burner in a fault state	No flame signal detected	Check the ignition/ionisation electrode and connecting cables; check the gas pressure; check the gas train, ignition and condensate drain.  Press "RESET" (see page 46).
F8	Burner in a fault state	Fuel valve closes too late	Check gas train. Check both control paths. Press "RESET" (see page 46).
F9	Burner in a fault state	Fan speed too low during burner start	Check fan, fan connecting cables and power supply; check fan control. Press "RESET" (see page 46).
FA	Burner in a fault state	Fan not at stand- still	Check fan, fan connecting cables and fan control. Press "RESET" (see page 46).
FC	Burner blocked	Electrical fan con- trol (control unit) faulty	Check fan connecting cable; if required, replace cable or replace control unit.



# Fault messages on the display (cont.)

Displayed fault code	System characteristics	Cause	Measures
Fd	Burner blocked	Fault, burner control unit	Check ignition electrodes and connecting cables. Check whether a strong interference (EMC) field exists near the appliance.  Press "RESET" (see page 46).
			Replace control unit if fault persists.
FF	Burner blocked	Fault, burner control unit	Check ignition electrodes and connecting cables. Check whether a strong interference (EMC) field exists near the appliance.
			Press "RESET" (see page 46). Replace control unit if fault persists.

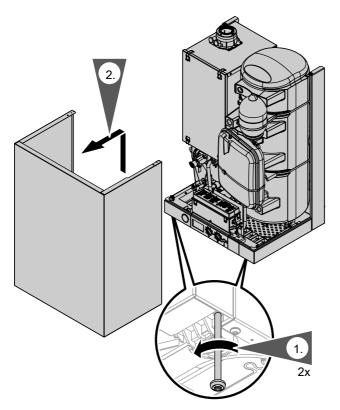
### Pressing reset



Turn rotary selector "IIII I to "I RESET" until "SERV" is shown.
Within 2 s return the rotary selector to the control range.

# Repairs

# Removing the front panel



**1.** Undo screws at the bottom of the boiler; do not remove completely.

2. Remove front panel.

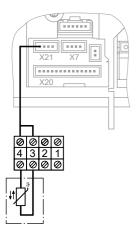
# **Outside temperature sensor**

**1.** Open the control unit enclosure. See page 16.

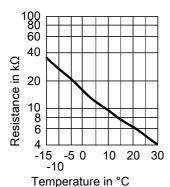


### Troubleshooting

# Repairs (cont.)

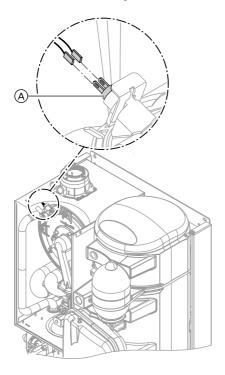


**2.** Disconnect leads from outside temperature sensor.

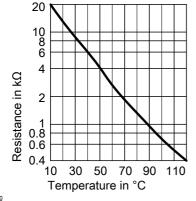


- **3.** Check the sensor resistance and compare it with the curve.
- **4.** Replace the sensor in the case of severe deviation.

### **Boiler water temperature sensor**



1. Pull the leads off boiler water temperature sensor (A) and check the resistance.



- **2.** Check the sensor resistance and compare it with the curve.
- **3.** In the case of severe deviation, drain boiler on the heating water side and replace the sensor.

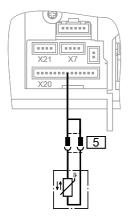


#### Danger

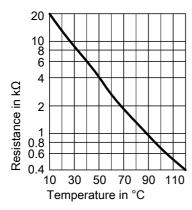
The boiler water temperature sensor is immersed in the heating water (risk of scalding).

Drain the boiler before replacing the sensor.

# Checking cylinder temperature sensor

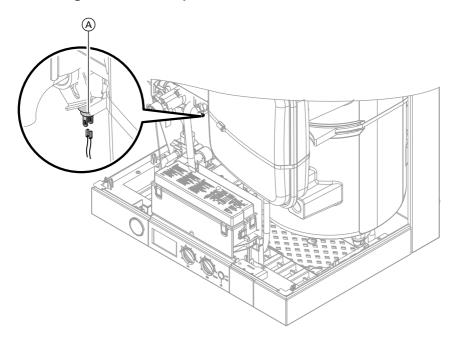


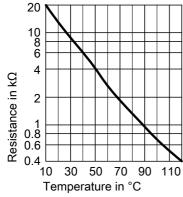
1. Pull plug 5 from the cable harness.



- **2.** Check the sensor resistance and compare it with the curve.
- **3.** Replace the sensor in the case of severe deviation.

### Checking the outlet temperature sensor





Sensor type: NTC 10  $k\Omega$ 

- **1.** Pull leads from outlet temperature sensor (A).
- **2.** Check the sensor resistance and compare it with the curve.
- **3.** Replace the sensor in the case of severe deviation.



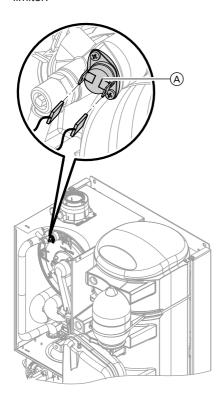
#### **Danger**

The outlet temperature sensor is immersed in the DHW (risk of scalding).
Drain the DHW side of the boiler before replacing the

sensor.

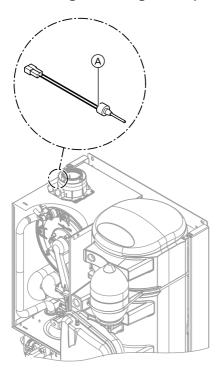
## Checking the temperature limiter

If the burner control unit cannot be reset after a fault shutdown, although the boiler water temperature is below approx. 95 °C, check the temperature limiter.

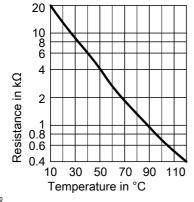


- **1.** Pull the leads from temperature limiter  $\widehat{\mathbb{A}}$ .
- **2.** Check the continuity of the temperature limiter with a multimeter.
- **3.** Remove the faulty temperature limiter.
- **4.** Install a new temperature limiter.
- **5.** Press "RESET" at the control unit (see page 46).

# Checking the flue gas temperature sensor



**1.** Pull leads from flue gas temperature sensor (A).

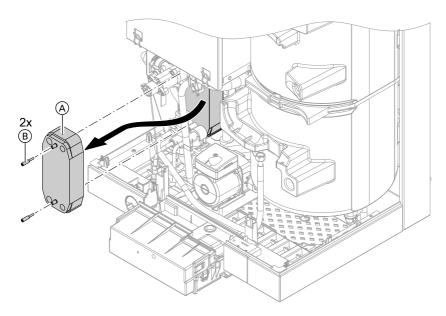


- **2.** Check the sensor resistance and compare it with the curve.
- **3.** Replace the sensor in the case of severe deviation.

## Checking and cleaning the plate heat exchanger

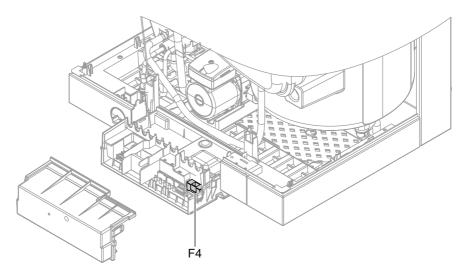
#### Note

Drain the boiler on its heating water and DHW side.



- 1. Undo plate heat exchanger (A) (screws (B)) and pull out of the front.
- Check the connections on the heating water and DHW side for contamination and scaling; if required, replace the plate heat exchanger.
- **3.** Install in reverse order with new gaskets.

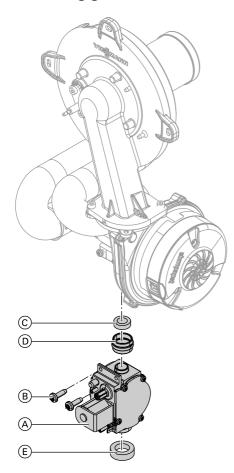
# Checking the fuse



- 1. Switch the power OFF.
- **2.** Open control unit enclosure (see page 16).
- 3. Check fuse F4.

### Converting from LPG to natural gas

### Removing gas restrictor



- **2.** Pull cable from gas train (A).
- **3.** Undo two screws (B) and remove gas train (A).
- **4.** Remove gas restrictor © from gas train (A).
- 5. Mount gas train (A) with new gasket (D).Torque for fixing screw (B): 3 Nm.
- **6.** Refit the burner with new gasket (E).
- Remove or void gas type sticker on the top of the boiler (next to the type plate).
- **8.** Fit the burner (see "Commissioning, inspection and maintenance").
- 9. Start the boiler and check for leaks.



#### Danger

Escaping gas leads to a risk of explosion.

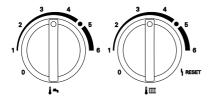
Check gas equipment for tightness.

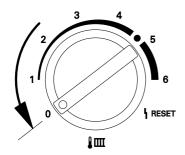
 Remove the burner (see "Commissioning, inspection and maintenance").

### Converting the gas type at the control unit

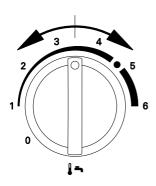
1. Turn on the ON/OFF switch.

# Converting from LPG to natural gas (cont.)





Turn rotary selector "↓ IIII" within 2 s fully anti-clockwise.
 The display shows " and the set value flashes.



 Adjust the control unit to natural gas or LPG by turning rotary selector "".

The display shows:

- "0" for operation with natural gas or
- "1" for operation with LPG.
- The set operating mode is saved when the value stops flashing, and the control unit returns to standard mode.

# Checking the CO<sub>2</sub> content

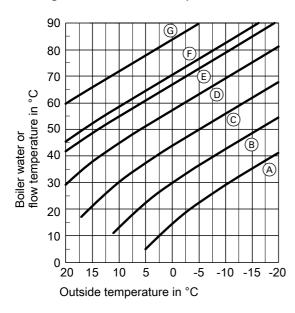
See "Commissioning, inspection and maintenance".

### Functions and operating conditions in weather-compensated mode

## **Heating mode**

In weather-compensated mode, the boiler water temperature is regulated subject to the outside temperature.

#### Heating curve of weather-compensated control unit



Setting of rotary selector "▮IIII"

 $\bigcirc$  = 1

= delivered condition

B = 2 C = 3 D = 4 E = de F = 5

= 6

#### Frost protection function

Frost protection function is only possible when an outside temperature sensor is connected. Frost protection function is active at outside temperatures of < 5 °C. The burner starts and the boiler water temperature is held at 20 °C.

### Functions and operating conditions in... (cont.)

### **DHW** heating

# Heating the DHW primary store from cold

The heating circulation pump is switched on and the 3-way diverter valve will be changed over if the cylinder temperature sensor captures a temperature lower than the defaulted set value.

- The cylinder primary pump is switched on if the boiler water temperature ≥ set DHW temperature.
- The burner is switched on if the boiler water temperature ≤ set DHW temperature, and the cylinder primary pump is switched on when the required boiler water temperature is reached.

The primary store is heated up to the set DHW temperature. Heating stops when the specified temperature has been reached at the cylinder temperature sensor.

After heating, the cylinder primary pump and the 3-way diverter valve remain on for a further 30 s.

#### Reheating when DHW is drawn off

When DHW is drawn off, cold water enters at the bottom of the primary store.

The heating circulation pump is switched on and the 3-way diverter valve is changed over if the cylinder temperature sensor recognises a temperature lower than the set value.

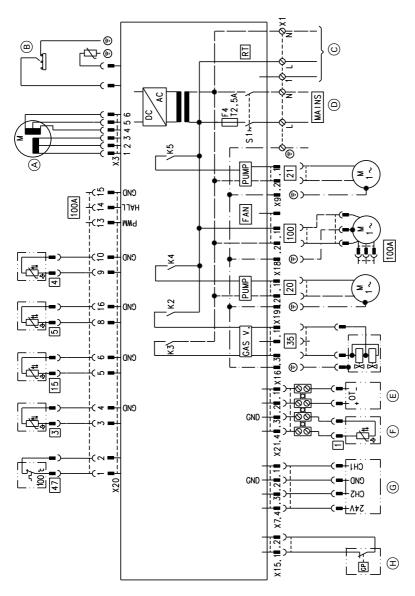
- The cylinder primary pump is switched on if the boiler water temperature ≥ set DHW temperature.
- The burner is switched on if the boiler water temperature ≤ set DHW temperature, and the cylinder primary pump is switched on when the required boiler water temperature is reached.

DHW is regulated to the set temperature via the outlet temperature sensor.

The primary store continues to be heated up after the draw-off process has terminated until the set DHW temperature has been reached at the cylinder temperature sensor.

The cylinder primary pump and the 3way diverter valve remain on for a further 30 s

# Connection and wiring diagram



- Stepper motor diverter valve
- (A) (B) Ignition/ionisation

### **Connection and wiring diagram** (cont.)

- © Vitotrol 100
  - Type RT
  - Type UTA
  - Type UTDB
  - Type UTDB-RF
- D Power input 230 V/50 Hz
- Remote control (OpenTherm device)
- Outside temperature sensor (accessory)
- G Time switch (accessory)
- (H) Gas pressure switch (accessory)

- X ... Electrical interface
- Boiler water temperature sensor
  - Outlet temperature sensor (gas condensing combi boiler)
- 5 Cylinder temperature sensor (gas condensing boiler)
- Flue gas temperature sensor
- 20 Circulation pump (heating water)
- 21 Cylinder primary pump
- Gas solenoid valve
- Temperature limiter
- 100 Fan motor 230 V~
- 100 A Fan control

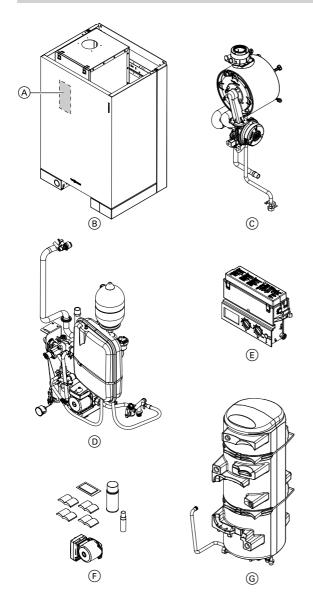
# **Ordering parts**

### The following information is required:

- Serial no. (see type plate (A))
- Assembly (from this parts list)
- Position number of the individual part within the assembly (from this parts list)

Standard parts are available from your local supplier.

# Overview of the assemblies



- A Type plate (on the cover panel)
- B Casing assembly
  - Heat cell assembly

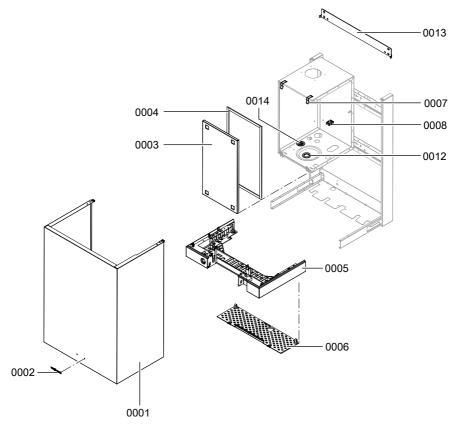
- (D) Hydraulic assembly
- © Control unit assembly
- F Miscellaneous assembly

### Overview of the assemblies (cont.)

(G) Cylinder assembly

# **Casing assembly**

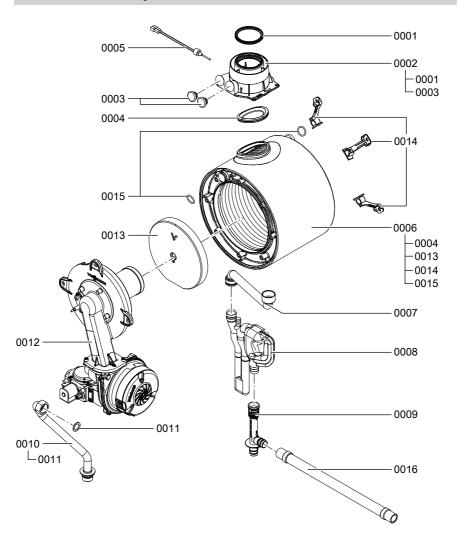
0001Front panel0007Toggle fastener (set)0002Logo0008Pipe clip Ø 180003Cover panel with gasket0012Air box gasket, gas pipe0004Profiled seal0013Wall mounting bracket0005Control unit support0014Diaphragm grommets (5 pce)0006Safety guard



# Heat cell assembly

0001	Gasket DN 60	0009	Condensate hose
0002	Boiler flue connection	0010	Splash siphon
0003	Boiler flue connection plug	0013	Condensate hose
0004	Flue gas gasket	0015	Gas supply pipe
0005	Flue gas temperature sensor	0016	Gasket 17 x 24 x 2 (set)
0006	Heat exchanger	0019	Burner
0007	Thermal insulation block	0020	Tee
8000	Moulded hose heating water	0021	Hose 19 x 600 mm, corrugated
	return	0023	Hose clip DN 25

### Heat cell assembly (cont.)



### **Burner assembly**

0001	Burner gasket
0002	Thermal insulation ring
0003	Cylinder burner gauze assembly
0004	Burner gauze assembly gasket

0005 Burner door

0006 Ionisation electrode gasket

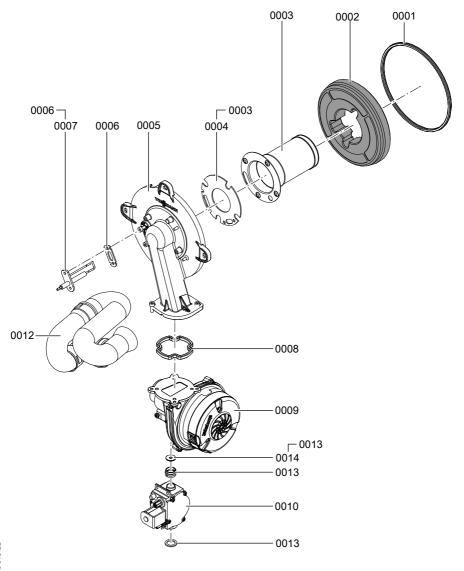
0007 Ignition and ionisation electrode

0008 Burner door flange gasket

# Burner assembly (cont.)

0009 Radial fan0010 Gas valve0012 Venturi extension

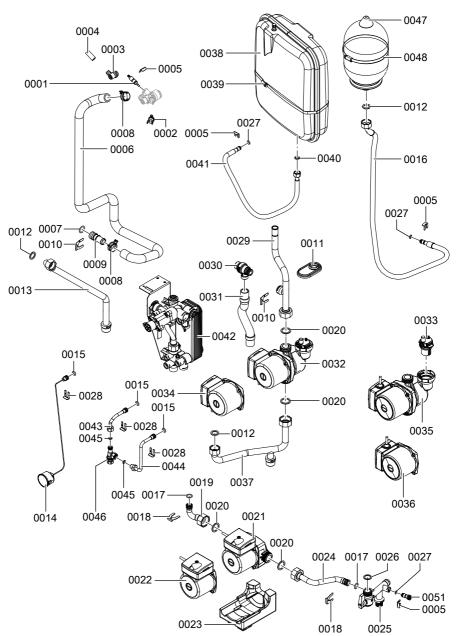
0013 Gaskets (set) 0014 Conversion kit G31



# Hydraulic assembly

0001	Temperature sensor	0028	Clip Ø 10 (5 pce)
0002	Thermal circuit breaker	0029	Return pipe
0003	Air vent valve G 3/8	0030	Safety valve
0004	Hose Ø 10 x 1.5 x 750	0031	Condensate hose
0005	Clip Ø 8 (5 pce)	0032	Circulation pump UPS 60 (19 - 26
0006	Heat exchanger connection pipe		kW)
8000	Hose clip DN 25	0033	Quick-action air vent valve
0009	Hose connector adaptor	0034	Circulation pump motor UPS 60
0010	Clip Ø 18 (5 pce)		(19 - 26 kW)
0011	Diaphragm grommet	0035	Circulation pump UPS 70 (35 kW)
0012	Gasket set A 17 x 24 x 2	0036	Circulation pump motor UPS 70
0013	Heating water flow connection		(35 kW)
	pipe	0037	Heating water return connection
0014	Pressure gauge		pipe
0015	O-ring 9.6 x 2.4	0038	Diaphragm expansion vessel
0016	Connection line; diaphragm	0039	Hose clip Ø 220-240 x 9
	expansion vessel	0040	Gasket A 10 x 15 x 1.5 (set)
0017	O-ring 14.3 x 2.4	0041	Connection line; diaphragm
0018	Clip Ø 15 (5 pce)		expansion vessel
	Connection pipe, circulation pump	0042	Aqua-plate
0020	Gasket 23 x 30 x 2	0043	Connection pipe, heating water
0021	Circulation pump VIUP-30		filling
0022	Circulation pump motor VIUP-30	0044	Connection pipe, filling loop, DHW
0023	Support, cylinder primary pump	0045	Gasket A 6 x 11 x 1
	Connection pipe, cold water	0046	Fill valve
0025	Connection manifold, cold water		Expansion vessel
0026	Flat gasket	0048	Clip Ø 140-160
0027	Circular sealing ring 8 x 2 (5 pce)	0051	Plua Ø 8/10

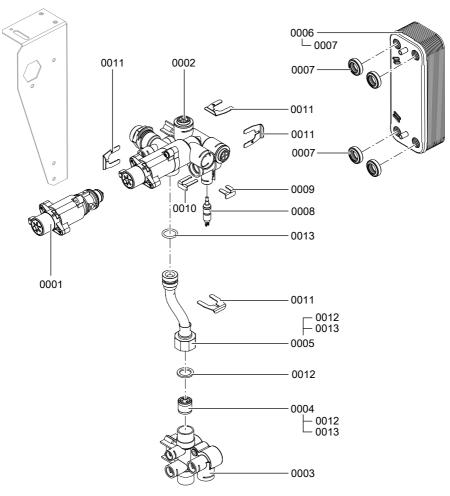
# Hydraulic assembly (cont.)



# Aqua-plate assembly

0007 Profiled gasket

0001	Valve insert	8000	Temperature sensor
0002	Flow unit	0009	Clip Ø 8 (5 pce)
0003	Return unit	0010	Clip Ø 10 (5 pce)
0004	Overflow valve	0011	Pipe clip Ø 18 (5 pce)
0005	Overflow pipe	0012	Gasket A 17 x 24 x 2 (set)
0006	Plate heat exchanger	0013	Gasket, O-ring 17.86 x 2.62 (set)



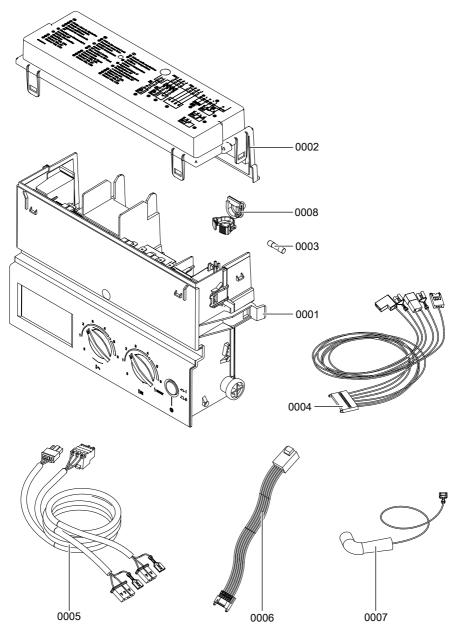
# **Control unit assembly**

0001 Control unit 0002 Cover, wiring chamber 0003 Fuse 2.5 A (slow) 250 V

0004 Cable harness X20 0005 Cable harness 100/35 0006 Cable harness stepper motor 0007 Ignition cable with angled plug  $5 \text{ k}\Omega$ 

0008 Cable fixing

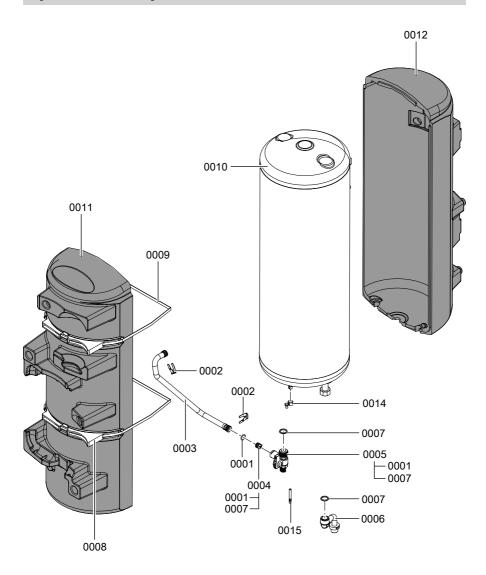
# Control unit assembly (cont.)



# Cylinder assembly

0001	O-ring 14.3 x 2.4 (set)	8000	Protective profile
0002	Clip Ø 15 (5 pce)	0009	Hose clip Ø 340 - 360 x 9
0003	DHW connection pipe	0010	Cylinder
0004	Non-return valve (cartridge)	0011	Thermal insulation EPS, front
0005	Shut-off elbow, cylinder	0012	Thermal insulation EPS, back
0006	DHW connection pipe	0014	Strain relief
0007	Flat gasket	0015	Cylinder temperature sensor NTC

# Cylinder assembly (cont.)



# Miscellaneous assembly

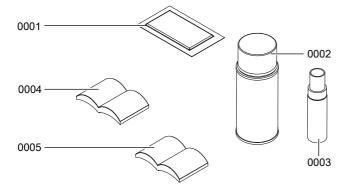
0001 Special grease0002 Touch-up spray paint, white

0003 Touch-up paint stick, white

# Miscellaneous assembly (cont.)

0004 Installation and service instructions

0005 Operating instructions



### **Specification**

Rated voltage: 230 V~ Temperature limiter

Rated frequency: 50 Hz setting: 100 °C (fixed)

Rated current: 2.0 A~ Backup fuse (power

Safety category: I supply): max. 3 A

IP rating: IP X4D to EN 60529

#### Permissible ambient temperature

■ during operation: 0 to +40 °C

during storage and

transport: -20 to +65 °C

Rated heating output range in heating mode			
T <sub>V</sub> /T <sub>R</sub> 50/30 °C	kW	6.5 – 26	8.8 - 35
T <sub>V</sub> /T <sub>R</sub> 80/60 °C	kW	5.9 - 23.7	8.0 - 31.9
Rated heating output range for DHW heating	kW	5.9 – 29.3	8.0 – 35.0
Rated heat input range	kW	6.1 – 30.5	8.2 – 36.5
Supply values relative to the max. load with:			
- Natural gas E	m³/h	3.23	3.86
- LPG P	kg/h	2.39	2.86
Power consumption (max.)	W	160	185
Product ID		<b>C€</b> -0085	BT0029

#### Note

The connection values are only for documentation purposes (e.g. in the gas contract application) or to estimate a supplementary volumetric settings check. Due to the factory settings, the gas pressure must not be altered from these values. Reference: 15 °C, 1013 mbar.

### **Declaration of conformity**

## **Declaration of Conformity for the Vitodens 111-W**

We, Viessmann Werke GmbH & Co. KG, D-35107 Allendorf, confirm as sole responsible body that the product **Vitodens 111-W** complies with the following standards:

DIN 4753	EN 55 014-1
EN 297	EN 55 014-2
EN 483	EN 60 335-1
EN 625	EN 60 335-2-102
EN 677	EN 61 000-3-2
EN 806	EN 61 000-3-3
EN 12 897	EN 62 223

In accordance with the following Directives, this product is designated with **C€-0085**:

92/42/EEC	2006/95/EC
2004/108/EC	2009/142/EC

This product complies with the requirements of the Efficiency Directive (92/42/EEC) for **condensing boilers**.

Allendorf, 01 March 2012 Viessmann Werke GmbH & Co. KG

Authorised signatory Manfred Sommer

# **Keyword index**

В	Gas train2	25
Boiler water temperature sensor49		56
Burner gasket34	■ LPG2	25
Burner gauze assembly34	■ Natural gas5	56
Burner installation38	-	
Burner removal33	Н	
	Heat exchanger cleaning	36
C	Heating curve5	
Cold water connection7	Heating flow	.7
Combustion chamber cleaning36	Heating return	.7
Commissioning22		
Condensate14	I	
Condensate drain14, 37	Ignition	35
Connection diagram60	Ignition electrode	35
Connections7, 11	Ionisation electrode	35
Connections on the water side11		
Control unit, opening16	M	
Cylinder temperature sensor50	Max. heating output2	27
D	0	
Declaration of Conformity77	Outlet temperature sensor51, 5	53
DHW connection7	Output matching	
Draining7	■ Flue pipe length2	
	Outside temperature sensor	17
E		
Electrical connections16	Р	
	Plate heat exchanger	
F	Power supply1	
Fault code43	Pump stage 22	29
Fault messages43		
Filling7	R	
Filling function22	Reducing the heating output2	
Filling the system22, 23	Reset	16
Flue pipe15		
Frost limit58	S	
Frost protection58	Safety chain	
Function sequence42	Safety valve	
Fuse55	Siphon14, 3	
	Specification	
G	Static pressure	
Gas connection	Supply pressure	
Gas supply pressure25	System pressure2	23

# Keyword index (cont.)

Т	W
Temperature limiter52	Wall mounting9
Troubleshooting47	Weather-compensated mode58
V	
Ventilation air pipe15	
Venting24	

# **Applicability**

#### Serial No.:

7499484 7499485

> Viessmann Werke GmbH&Co KG D-35107 Allendorf Telephone: +49 6452 70-0 Fax: +49 6452 70-2780 www.viessmann.com

Viessmann Limited Hortonwood 30, Telford Shropshire, TF1 7YP, GB
Telephone: +44 1952 675000
Fax: +44 1952 675040
E-mail: info-uk@viessmann.com