Operating instructions for the system user

Wall mounted gas boiler





VITODENS 025-W



Safety instructions

For your safety

 \wedge

Please follow these safety instructions closely to prevent accidents and material losses.

Safety instructions explained

\wedge

Danger

This symbol warns against the risk of injury.

Please note

This symbol warns against the risk of material losses and environmental pollution.

Target group

These operating instructions are designed for heating system users. This appliance can also be operated by children aged 8 and older, as well as by individuals with reduced physical, sensory or mental faculties or those lacking in experience and knowledge, provided such individuals are supervised or have been instructed in the safe use of this appliance and any risks arising from it.

Note

Details identified by the word "Note" contain additional information.

Please note

Supervise children in the proximity of the appliance.

- Never permit children to play with the appliance.
- Cleaning and user maintenance must never be carried out by unsupervised children.

Safety instructions for working on the system

Connecting the appliance

- The appliance may be connected and commissioned only by authorised contractors.
- Only operate the appliance with suitable fuels.
- Observe the specified electrical connection requirements.
- Modifications to the existing installation may only be carried out by authorised specialists.

A Danger

Incorrectly executed work on the heating system can lead to life threatening accidents.

- Work on gas installations may only be carried out by a registered gas fitter.
- Work on electrical equipment may only be carried out by a qualified electrician.

Working on the appliance

- All settings and work on the appliance must be performed as specified in these operating instructions. Further work on the appliance may be carried out only by authorised contractors.
- Do not open the appliance.
- Do not remove casings.
- Do not modify or remove attachments or fitted accessories.
- Do not open or tighten pipe connections.



Danger

- Hot surfaces can cause burns.
- Do not open the appliance.
- Never touch the hot surfaces of uninsulated pipes, fittings or flue pipes.

Safety instructions for operating the system

Damage to the appliance

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/	Ľ	
<u> </u>	-	-

Danger

Damaged equipment poses a safety hazard. Check the appliance for external damage. Never start up a damaged appliance.

Auxiliary components, spare and wearing parts

Please note

Components not tested with the heating system may damage the system or affect its function. Have all installation or replacement work carried out exclusively by your contractor.

If you smell gas



Danger

Escaping gas can lead to explosions which may result in serious injury.

- No smoking! Prevent naked flames and sparks. Never switch lights or electrical appliances on or off.
- Close the gas shut-off valve.
- Open windows and doors.
- Evacuate any people from the danger zone.
- Notify your gas and power supply utility and your local heating contractor from outside the building.
- Have the power supply to the building shut off from a safe place (outside the building).

For your safety (cont.)

If you smell flue gas



Danger

Flue gas can lead to life threatening poisoning.

- Shut down the heating system.
- Ventilate the installation site.
- Close all doors in the living space.

If there is a fire

\wedge

Danger Fire presents a

Fire presents a risk of burns and explosion.

- Shut down the heating system.
- Close the shut-off valves in the fuel supply lines.
- Use a tested fire extinguisher, class ABC.

If water escapes from the appliance

Danger

If water escapes from the appliance there is a risk of electric shock.

- Shut down the heating system at the external isolator (e.g. fuse box, domestic distribution board).
- Please notify your contractor.

If the heating system develops a fault

Danger

Fault messages indicate faults in the heating system. If faults are not rectified, they can have life threatening consequences.

Do not acknowledge fault messages several times in quick succession. Notify contractor so the cause can be analysed and the fault rectified.

Installation room requirements



Danger

Sealed vents result in a lack of combustion air. This leads to incomplete combustion and the formation of life threatening carbon monoxide. Never cover or close existing vents. Do not make any subsequent modifications to the building characteristics that could affect safe operation (e.g. cable/pipework routing, cladding or partitions).



Danger

Easily flammable liquids and materials (e.g. naphtha/petrol, solvents, cleaning agents, paints or paper) can cause deflagration and fire. Never store or use such materials in the boiler room or in direct proximity to the heating system.

Please note

Incorrect ambient conditions can lead to heating system damage and can put safe operation at risk.

- Maintain the permissible ambient temperatures as detailed in these operating instructions.
- Prevent air contamination by halogenated hydrocarbons (e.g. as contained in paints, solvents or cleaning fluids) and excessive dust (e.g. through grinding/polishing work).
- Avoid continuously high humidity levels (e.g. through continuous drying of washing).

For your safety (cont.)

Extractors

The operation of appliances that extract air to the outside (cooker hoods, extractors, air conditioning units, etc.) can create negative pressure. If the boiler is operated at the same time, this can lead to a reverse flow of flue gas.

<u>∧</u> Danger

The simultaneous operation of the boiler and appliances that extract air to the outside can result in life threatening poisoning due to a reverse flow of flue gas. Take suitable steps to ensure an adequate supply of combustion air. If necessary, contact your contractor.

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Liability

Liability

No liability is accepted for loss of profit, unattained savings, or other direct or indirect consequential losses. No liability is accepted for losses resulting from incorrect use.

Liability is limited to typical damage arising if a fundamental contractual obligation is violated through slight negligence, the fulfilment of which is essential for proper execution of the contract. The limitation of liability shall not apply if the damage was caused deliberately or through gross negligence, or if mandatory liability applies due to product liability legislation.

The Viessmann General Terms and Conditions apply, which are included in each current Viessmann pricelist.

Symbols

Symbol	Meaning
	Reference to other document containing further information
1.	Step in a diagram: The numbers correspond to the order in which the steps are carried out.
\bigwedge	Warning of personal injury
!	Warning of material losses and environ- mental pollution
4	Live electrical area
٢	Pay particular attention.
)))))))))))))))))))))))))))))))))))))	 Component must audibly click into place. or Acoustic signal
*	 Fit new component. or In conjunction with a tool: Clean the surface.
	Dispose of component correctly.
X	Dispose of component at a suitable collec- tion point. Do not dispose of component in domestic waste.

Terminology

To provide you with a better understanding of the functions of your control unit, some terminology is explained. This information can be found in chapter "Terminology" in the Appendix.

Introductory information

Intended use

The appliance is intended solely for installation and operation in sealed unvented heating systems that comply with EN 12828, with due attention paid to CECS 215-2017 and the associated installation, service and operating instructions. It is only designed for heating up heating water that is of potable water quality.

Intended use presupposes that a fixed installation in conjunction with permissible, system-specific components has been carried out.

The appliance is intended exclusively for domestic or semi-domestic use; even users who have not had any instruction are able to operate the appliance safely.

Commercial or industrial usage for a purpose other than heating the building or DHW shall be deemed inappropriate.

Any usage beyond this must be approved by the manufacturer in each individual case.

Incorrect usage or operation of the appliance (e.g. the appliance being opened by the system user) is prohibited and will result in an exclusion of liability. Incorrect usage also occurs if the components in the heating system are modified from their intended use (e.g. if the flue gas and ventilation air paths are sealed).

Product information

The control unit is a boiler and heating circuit control unit for the following operating modes:

- Weather-compensated mode
- Constant mode
- Room temperature-dependent mode:
 - Constant mode as option with room temperature controller
 - OpenTherm controller

Weather-compensated mode

In weather-compensated mode, the flow temperature level is controlled according to the outside temperature. The lower the outside temperature, the higher the flow temperature. This means that more heat is provided for room heating on cold days than on warmer days.

Constant mode

In constant mode, the heat generator provides heating water with a constant flow temperature regardless of the outside temperature.

Room temperature-dependent mode

In room temperature-dependent mode, the room heating is switched on or off subject to the room temperature. The flow temperature remains constant. In room temperature-dependent mode, 1 heating circuit without mixer can be operated with the control unit. Your heating contractor will configure the operating mode during commissioning in accordance with your heating system.

These instructions describe all 3 operating modes.

In weather-compensated operation, 1 heating circuit without mixer can be operated with the control unit.

In constant mode, 1 heating circuit without mixer can be operated with the control unit.

Constant mode as option with room temperature controller

In constant mode with a room temperature controller, the controller measures the room temperature and compares it with the selected required room temperature. If the temperatures are different, the room temperature is regulated to the required value.

Product information (cont.)

Note

The heating water temperature must be set high enough in order to achieve the required room temperature.



Operating instructions for the room temperature controller

OpenTherm controller

In room temperature-dependent mode, the room heating is switched on or off subject to the room temperature. The flow temperature remains constant.

Operation

The control unit is integrated into the heat generator and controls all functions of your system. The control unit can be controlled by a thermal control system via OpenTherm controller.

The setting options for room temperature-dependent

are limited:

operation with an OpenTherm controller via the system

OpenTherm controller operating instructions

Permissible ambient temperatures in the installation room

Please note

The appliance may develop faults if it is operated outside the specified temperature ranges. Ensure that the specified temperature range is maintained in the installation room. To prevent malfunctions, ensure that the room is free from the risk of frost, dry and heated.

Software licences

This product contains third party software, including open source software. You are authorised to use this third party software subject to compliance with the relevant licensing terms. For licences, see page 19.

Commissioning

The commissioning and matching of the appliance to local conditions and building characteristics, as well as instructing the user in the operation of the system, must be carried out by your contractor. As the operator of new combustion equipment, you may be obliged to notify the local flue gas inspector of the installation without delay [check local regulations]. Your local flue gas inspector (where applicable) will also provide you with information on additional activities concerning your combustion equipment (such as regular testing, cleaning).

Your system is preset

Your heating system is preset at the factory and is therefore ready for operation following commissioning by your contractor:

Room heating in weather-compensated mode

Room heating in constant mode

The set flow temperature is 60 °C.

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Your system is preset (cont.)

Room heating in room temperature-dependent mode

The rooms are heated in accordance with the settings on your room temperature controller or OpenTherm controller.

DHW heating

The DHW is heated to 50 °C.

Energy saving tips

Saving energy when using room heating

 Do not overheat your home. Every degree of room temperature reduction saves up to 6 % on your heating bills.

Weather-compensated mode and room temperaturedependent mode:

Do not set your standard room temperature higher than 20 °C.

- In room temperature-dependent operation, time programs for room heating can only be adjusted at the room temperature controller or OpenTherm controller.
 - Operating instructions for the room temperature controller or
 - ture controller or OpenTherm controller

Tips for greater comfort

More comfort in your home

- Set your individual preferred temperature: See page 16.
- Only for weather-compensated mode: Adjust the heating curves so that your home is heated with your individual preferred temperature all year round: See page 16.
- In room temperature-dependent operation, time programs for room heating can only be adjusted at the room temperature controller or OpenTherm controller.

Operating instructions for the room temperature controller or OpenTherm controller

Frost protection

 The frost protection function is only possible when an outside temperature sensor is connected. The frost protection function is active at outside temperatures below 5 °C. The burner is switched on and the boiler water temperature is held at 55 °C.

Power failure

All settings are retained if there is a power failure.

Saving energy on DHW heating

During regular periods of absence, heat the DHW to a lower temperature.

For additional energy saving functions, please contact your contractor.

Operating principles

Operation at the control unit

You can adjust any setting on your system centrally at the control unit.

Room temperature-dependent mode

If a room temperature controller or OpenTherm controller is installed in one of your rooms, you can adjust some settings at your room temperature controller or OpenTherm controller.

Display and controls

Home screen

After switching on or activating the control unit the home screen is shown.

 $\red{linearized}$ heating circuit 1 is displayed as the home screen.

tings and check information, press the on-screen buttons.

The control unit is equipped with buttons. To input set-

Operating instructions for the room temperature
Operating instructions for the room temperature controller or OpenTherm controller

Call up the home screen:

- Standby is active: Tap any button.
- From anywhere in the menu: Tap = until the home screen is shown.

Default displays

On the home screen, you can call up the various default displays to see the status of the most important functions.

Default screen displays:

- In weather-compensated mode: Set room temperature
 - In constant mode: Flow temperature
- DHW temperature
- Pump function

"ON"/"OFF"

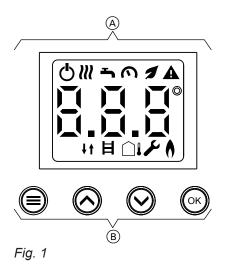
Current fault message (if a fault is present)

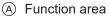
To call up the default displays:

- **2.** Press \equiv to switch between the default displays.

Display and controls (cont.)

Buttons and symbols





B Navigation area

Buttons and symbols in navigation area (B)

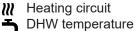
- Calls up the main menu.
 - Or
 - Takes you back to the home screen.
- \wedge / \vee Scroll through the menu or adjusts values.
- "OK" Confirms the action.

Buttons and symbols in function area (A)

Note

- Which symbols are available depends on the operating mode: Weather-compensated mode, constant mode, room temperature-dependent mode
- These symbols appear subject to the system version and the operating state.

Symbols



Calling up the main menu

Press the following buttons:

1. ☰

to call up the main menu.

- Pump function
- DHW ECO function
- Service menu active
- Fault display active
- Burner status active 0
- Standby ወ
- ↓ No connection
- Emissions test mode
- Outside temperature sensor active
- **2.** \land / \checkmark for the required menu
- 3. "OK" to confirm

Operating programs for room heating and DHW heating

Note

The operating programs for room heating and DHW heating can be set separately or all together for the entire system.

Operating program Function	
Room heating	
Heating circuit /// is active.	The rooms of the selected heating circuit are heated in accordance with the specified room temperature or flow temperature: See chapter "Room heating".
	Note In room temperature-dependent mode, a time program for room heating can only be set at the room temperature controller or OpenTherm controller: See the operating instructions for the room temperature controller or OpenTherm controller.
Heating circuit ₩ is not active.	 No room heating Frost protection for the heat generator is active.
DHW heating	
DHW – is active.	DHW is heated in accordance with the specified DHW tempera- ture: See chapter "DHW heating".
DHW ⊀ is not active.	No DHW heating
System	
The entire system is switched on.	 The rooms are heated in accordance with the specified room temperature or flow temperature: See chapter "Room heating". <i>Note</i> In room temperature-dependent mode, a time program for room heating can only be set at the room temperature controller: See the operating instructions for the room temperature controller. DHW is heated in accordance with the specified DHW temperature: See chapter "DHW heating".
The entire system is switched off.	 No room heating No DHW heating Frost protection for the heat generator is active.

Factory settings for the temperature levels

Weather-compensated mode

Standard room temperature: Heating curve 4

Constant mode and room temperature-dependent mode

Normal flow temperature: 60 °C

Constant mode and room temperature-dependent mode with room temperature controller Only change the set values for the flow temperature if

the heat supply for room heating is insufficient.

Room temperature-dependent mode with Open-Therm controller

In this operating mode, it is not possible to adjust temperatures via the control unit.

See the operating instructions for the OpenTherm controller.

Switching on room heating

Press the following buttons:

- 2. A for 4 s until temperature values appear.
- 3. "OK" to confirm.

3. "OK" to confirm.

4. for 3 s to exit the menu.

Switching off room heating

You do not want to heat your rooms but you want to have DHW available (summer mode).

Press the following buttons:

- Note

4. ≡

• The circulation pump briefly starts every 24 hours to prevent it from seizing up.

for 3 s to exit the menu.

- Boiler frost protection is active.
- **2. v** for 4 s until **"OFF"** appears.

Adjusting the temperature for room heating

Adjust the temperature for room heating to suit your needs.

Note

With room temperature-dependent mode, you adjust the set room temperature on your room temperature controller.

Press the following buttons:

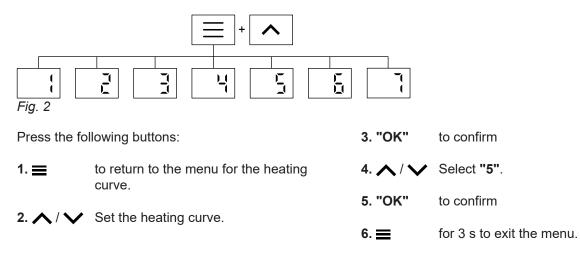
- **2.** \wedge / \checkmark Select the set temperature.
- 3. "OK" to confirm
- for 3 s to exit the menu.

Adjusting the heating curve

The heating curve can only be adjusted in weathercompensated mode. By setting the heating curve, you influence the flow temperature provided by the heat generator.

Adjusting the heating curve (cont.)

To ensure your rooms are heated optimally at any outside temperature, you can adjust the heating curve.



DHW heating

Switching on DHW heating

You want to have DHW available.

Press the following buttons:

- 2. for 4 s until temperature values appear.
- 3. "OK" to confirm.
- 4. for 3 s to exit the menu.

Adjusting the temperature for DHW heating

Factory setting: 50 °C Adjust the DHW temperature to suit your needs.	2. ~/~	Select the set temperature.
Note	3. "OK"	to confirm
For reasons of good hygiene, you should not set the DHW temperature lower than 50 °C.	4. 🚍	for 3 s to exit the menu.

Press the following buttons:

Setting the Eco function for DHW heating *1*

Note You can set	the Eco function via the default display 1 .	2. 人 / 🗸	"OFF"
		3. "OK"	to confirm
Press the fo	llowing buttons:		When 🗲 is illuminated on the far right, you have successfully switched on the
1. 🔳	repeatedly to switch between the default displays until 🖌 appears.		Eco function.

Switching off DHW heating

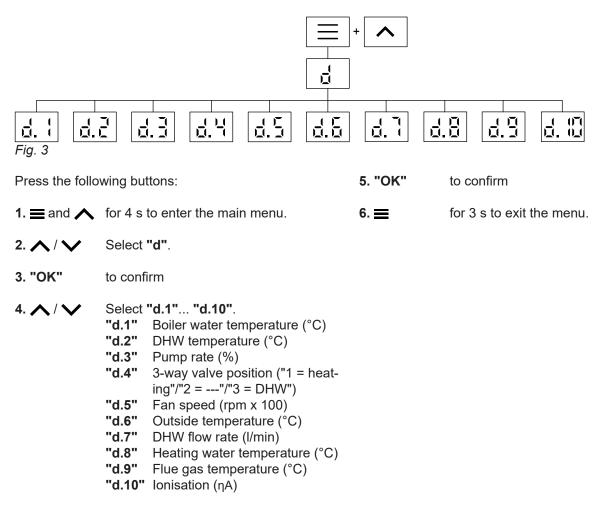
You do not want to have DHW available.

Press the following buttons:

- **2. v** for 4 s until **"OFF"** appears.
- **3. "OK"** to confirm.
- 4. for 3 s to exit the menu.

Checking operating data "d"

Depending on the system equipment level and the settings made, you can check current system data, e.g. temperatures.



Checking licence information

"Licences for components from third party suppliers"

Third Party Software

1 Overview

This product contains third party software, including open source software. You are entitled to use this third party software in compliance with the respective license conditions as provided in this document. A list of used third party software components and of license texts can be accessed by connecting your boiler, like it is mentioned in the manual.

2 Acknowledgements

Linux® is the registered trademark of Linus Torvalds in the U.S. and other countries. This product includes software developed by the OpenSSL Project for use in the OpenSSL Toolkit (http://www.openssl.org/). This product includes cryptographic software written by Eric Young (eay@cryptsoft.com) and software written by Tim Hudson (tjh@cryptsoft.com).

Checking licence information (cont.)

3 Disclaimer

The open source software contained in this product is distributed WITHOUT ANY WARRANTY; without even the implied warranty of MERCHANTABILITY or FIT-NESS FOR A PARTICULAR PURPOSE. The single licenses may contain more details on a limitation of warranty or liability.

4 How to Obtain Source Code

The software included in this product may contain copyrighted software that is licensed under a license requiring us to provide the source code of that software, such as the GPL or LGPL. To obtain the complete corresponding source code for such copyrighted software please contact us via the contact information provided in section 5 below indicating the built number you will find in the licensing information section, which can be accessed as outlined in this document. This offer is not limited in time and valid to anyone in receipt of this information.

5 Contact Information

Viessmann Climate Solutions SE 35108 Allendorf Germany Fax +49 64 52 70-27 80 Phone +49 64 52 70-0 open-source-software-support@viessmann.com www.viessmann.de

Checking fault messages "F"

If your heating system has a fault, **A** and the fault code will be displayed.



Danger

If faults are not rectified, they can have life threatening consequences. If a fault code is displayed and A flashes, the appliance cannot be reset. The fault must be remedied first.

Burner fault

"F02" and **A** are displayed. A fault has caused the burner to lock out. You can reset it.

To reset the burner:

Press A and V simultaneously for approx. 4 s. A flashing hazard symbol A is displayed. The reset has been completed successfully. If the fault is no longer present, the appliance display will switch to the start screen. If the fault recurs, notify your contractor.

Switching on the system

Ask your contractor about the following:

- Required system pressure
- Position of ventilation apertures in the installation room, if applicable
- **1.** Open the gas shut-off valve.
- 2. Check whether the power supply to your system is switched on, e.g. at a separate fuse or main switch.

Note

The power supply to the system was switched on by your heating contractor during commissioning. If possible, do not interrupt the power supply, even when the system is in standby mode.

- **3.** Turn on the ON/OFF switch.
 - After a short while, the home screen is shown on the display.
 Your system and, if installed, remote control units are ready for operation.
- 4. Check the system pressure:
 - On the pressure gauge
 - If the pressure shown is below 1.0 bar: Top up with water or notify your heating contractor.

What to do if...

Rooms are too cold

Cause	Remedy	
The heating system is off.	 Turn on the ON/OFF switch. Turn on the main switch if installed (outside the boiler room). Reset the fuse in the power distribution board (domestic fuse). 	
Control unit or room temperature controller is not set correctly.	 Operation with room temperature controller: Set a higher flow temperature. Weather-compensated mode: Set a higher room temperature. 	
Only when operating with DHW heating: Priority for DHW heating is active ("♣" is displayed).	Wait until the DHW has heated up (""" disappears). In the case of operation with an instantaneous water heater, stop DHW draw-off.	
" ▲ " is displayed.	Notify your contractor of the fault code shown.	
" ▲ " and "F02" flash. The burner does not start.	Reset the burner: See page 20. If the fault recurs, notify your contractor. Danger If faults are not rectified, they can have life threatening consequences. Do not reset the burner several times in quick succession. Notify your contractor if a fault re- curs. Your contractor will be able to analyse the cause and rectify the fault.	
Air in the heating system	Bleed the radiators.	
The burner is switched off. Blockage in the ventilation air supply or flue system	Notify contractor.	

Rooms are too hot

Cause	Remedy
Control unit or room temperature controller is not set correctly.	Check and correct the room temperature or flow temperature.
	Operating instructions for the room temperature controller
" ▲ " is shown on the display.	Inform your contractor of the fault code.

There is no hot water

Cause	Remedy
The heating system is switched off.	 Turn on the ON/OFF switch. Turn on the main switch if installed (outside the boiler room). Reset the fuse in the power distribution board (domestic fuse).
Control unit is not set correctly.	Check and correct the DHW temperature.
" ▲ " is shown on the display.	Notify your contractor of the fault code shown.

There is no hot water (cont.)

Cause	Remedy
" ▲ " and "F02" flash on the display. The burner does not start.	 Reset the burner fault: See page 20. If the fault recurs, notify your contractor. Danger If faults are not rectified, they can have life threatening consequences. Do not clear the burner fault several times in quick succession. Notify your contractor if a fault recurs. Your contractor will be able to analyse the cause and rectify the fault.
"Filter strainer" dirty	Have the filter strainer checked/replaced by your con- tractor.

The DHW is too hot

Cause	Remedy
The control unit is not set correctly.	Check and correct the DHW temperature.

"A" and the fault code are flashing

Cause	Remedy
The burner does not start.	 Reset the burner fault: See page 20. If the fault recurs, notify your contractor. Danger If faults are not rectified, they can have life threatening consequences. Do not clear the burner fault several times in quick succession. Notify your contractor if a fault recurs. Your contractor will be able to analyse the cause and rectify the fault.

Cause	Remedy
Heating system fault	Inform your contractor of the fault code.

Maintenance

Cleaning

The appliances can be cleaned with a commercially available domestic cleaning agent (non-scouring). Clean the surface of the programming unit with a microfibre cloth.

Inspection and maintenance

The inspection and maintenance of a heating system is prescribed by the Buildings Energy Act [Germany] and the DIN 4755, DVGW-TRGI 2018 and DIN EN 806-5 standards. Regular maintenance ensures trouble-free, energy efficient, environmentally responsible and safe heating operation. Your heating system must be serviced by an authorised contractor at least every 2 years. For this, it is best to arrange an inspection and maintenance contract with your local contractor.

Appliance

Increased contamination raises the flue gas temperature and thereby increases energy losses. We recommend the appliance is cleaned annually.

Potable water filter (if installed)

To maintain high hygienic standards, proceed as follows:

- Replace filter element on non-back flushing filters every six months (visual inspection every two months).
- On back flushing filters, back flush every two months.

Damaged cables / lines

If there is damage to the connecting cables or lines of the appliance or externally installed accessories, these must be replaced with Viessmann cables or lines. For this, contact your qualified contractor.

Terminology

Operating program

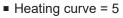
The operating program enables you to define the following, for example:

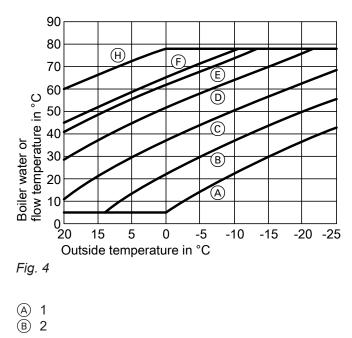
- How you heat your rooms.
- Whether you heat DHW.

Heating curve

Heating curves (1 to 7) illustrate the relationship between the outside temperature, the set room temperature and the flow temperature. The lower the outside temperature, the higher the flow temperature. In order to guarantee sufficient heat with minimum energy consumption at any outside temperature, the conditions of your building and system must be taken into consideration. The heating curve is adjusted by your contractor for this purpose, see page 16.

Factory settings:





Heating circuit

A heating circuit is a sealed unvented circuit connecting the heat generator and the radiators, in which the heating water circulates.

Heating circuit pump

Circulation pump for circulating the heating water in the heating circuit

 (D) 4 (E) 5 (factory setting) (F) 6 (H) 7
--

A system may comprise several heating circuits. For example, one heating circuit for the rooms occupied by you and one heating circuit for the rooms of a separate apartment.

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Terminology (cont.)

Room temperature

Standard room temperature or comfort room temperature:

Set the standard room temperature or comfort room temperature for periods when you are at home during the day.

 Reduced room temperature: For periods when you will be absent or during the night, set the reduced room temperature; see "Heating mode".

Set temperature

Specific temperature that should be reached, e.g. set DHW temperature for example.

Drinking water filter

Device that filters solids out of drinking water. The drinking water filter is installed in the cold water line to the heating appliance.

Flow temperature

The flow temperature is the temperature at which the heating water enters a system component such as a heating circuit.

Information on disposal

Disposal of packaging

Your contractor will dispose of the packaging from your Viessmann product.

Final decommissioning and disposal of the heating system

Viessmann products can be recycled. Components and fluids from your heating system do not belong in ordinary domestic waste. Please speak to your contractor about the correct disposal of your old system.

Required information about energy efficiency

The required information about energy efficiency according to the EU Directive on the environmentally sound design of energy related products can be found as an appendix to these operating instructions and using the appliance serial no. under **www.vibooks.de**.

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Your contact

Contact your local contractor if you have any questions about your system or wish to arrange maintenance or repair work. You can find local contractors on the internet at www.viessmann.de.

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