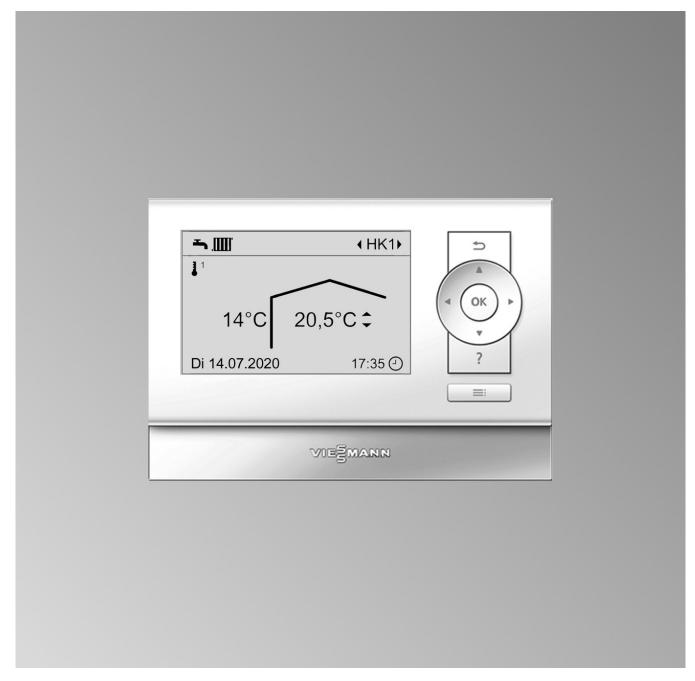
Installation and service instructions for contractors



Vitotrol 200-E

Remote control for up to 4 heating circuits

VITOTROL 200-E



5839309 GB 2/2023 Please keep safe.

Safety instructions



Please follow these safety instructions closely to prevent accidents and material losses.

Safety instructions explained



Danger

This symbol warns against the risk of injury.

Please note

This symbol warns against the risk of material losses and environmental pollution.

Note

Details identified by the word "Note" contain additional information.

Target group

These instructions are exclusively intended for qualified contractors.

- Work on gas installations may only be carried out by a registered gas fitter.
- Work on electrical equipment may only be carried out by a qualified electrician.
- The system must be commissioned by the system installer or a qualified person authorised by the installer.

Regulations to be observed

- National installation regulations
- Statutory regulations for the prevention of accidents
- Statutory regulations for environmental protection
- Codes of practice of the relevant trade associations
- Relevant country-specific safety regulations

Safety instructions for working on the system

Working on the system

- Where gas is used as the fuel, close the main gas shut-off valve and safeguard it against unintentional reopening.
- Isolate the system from the power supply, e.g. by removing the separate fuse or by means of a mains isolator, and check that it is no longer live.
- Safeguard the system against reconnection.
- Wear suitable personal protective equipment when carrying out any work.

Safety instructions (cont.)



Danger

Hot surfaces and fluids can lead to burns or scalding.

- Before maintenance and service work, switch OFF the appliance and let it cool down.
- Never touch hot surfaces on the boiler, burner, flue system or pipework.

Please note

Electronic assemblies can be damaged by electrostatic discharge. Prior to commencing work, touch earthed objects such as heating or water pipes to discharge static loads.

Repair work

Please note

Repairing components that fulfil a safety function can compromise the safe operation of the system.
Replace faulty components only with genuine Viessmann spare parts.

Auxiliary components, spare and wearing parts

Please note

Spare and wearing parts that have not been tested together with the system can compromise its function. Installing non-authorised components and making non-approved modifications or conversions can compromise safety and may invalidate our warranty.

For replacements, use only original spare parts supplied or approved by Viessmann.

Safety instructions (cont.)

Safety instructions for operating the system

If you smell gas



Danger

Escaping gas can lead to explosions which may result in serious injury.

- Do not smoke. Prevent naked flames and sparks. Never switch lights or electrical appliances on or off.
- Close the gas shut-off valve.
- Open windows and doors.
- Evacuate any people from the danger zone.
- Notify your gas or electricity supply utility from outside the building.
- Have the power supply to the building shut off from a safe place (outside the building).

If you smell flue gas



Danger

Flue gas can lead to life threatening poisoning.

- Shut down the heating system.
- Ventilate the installation site.
- Close doors to living spaces to prevent flue gases from spreading.

What to do if water escapes from the appliance



Danger

If water escapes from the appliance there is a risk of electrocution. Switch OFF the heating system at the external isolator (e.g. fuse box, domestic distribution board).



Danger

If water escapes from the appliance there is a risk of scalding. Never touch hot heating water.

Condensate



Danger

Contact with condensate can be harmful to health.

Never let condensate touch your skin or eyes and do not swallow it.

Flue systems and combustion air

Ensure that flue systems are clear and cannot be sealed, for instance due to accumulation of condensate or other external causes.

Ensure an adequate supply of combustion air.

Inform system users that subsequent modifications to the building characteristics are not permissible (e.g. cable/pipework routing, cladding or partitions).



Danger

Leaking or blocked flue systems, or an inadequate supply of combustion air can cause life threatening poisoning from carbon monoxide in the flue gas.

Ensure the flue system is in good working order. Vents for supplying combustion air must be non-sealable.

Extractors

Operating appliances that extract air to the outside (extractor hoods, extractors, air conditioning units, central vacuum cleaning systems, etc.) can create negative pressure. If the boiler is operated at the same time, this can lead to a reverse flow of flue gas.

Safety instructions (cont.)



Danger

The simultaneous operation of the boiler and appliances that exhausts air to the outside can result in life threatening poisoning due to a reverse flow of flue gas. Fit an interlock circuit or take suitable steps to ensure an adequate supply of combustion air.

Index

Index

1.	Information	Disposal of packaging	7
		Symbols	7
		Intended use	
		Product information	8
		■ Vitotrol 200-E	8
		■ Permissible ambient temperatures in the installation room	8
		Maintenance parts and spare parts	
		■ Viessmann Partnershop	
		■ Viessmann spare part app	
2.	Preparing for installation	System requirements	9
		Place of installation	
3.	Installation sequence	Fitting and connecting the Vitotrol 200-E	10
	-	Connecting several remote controls	
		Fitting and removing the programming unit	11
4.	Commissioning	Configuring the remote control	13
		■ Reconfiguration	13
		 Configuration following replacement of the remote control 	13
		■ Configuring an additional remote control	14
		■ Uninstalling the remote control	14
5.	Troubleshooting	Service indication	15
		Fault display	15
		Acknowledging a fault	15
		■ Calling up acknowledged fault messages	15
6.	Appendix	Specification	16
7.	Certificates	Declaration of conformity	17
8.	Keyword index		18

Disposal of packaging

Please dispose of packaging waste in line with statutory regulations.

Symbols

Symbol	Meaning
	Reference to other document containing further information
1	Step in a diagram: The numbers correspond to the order in which the steps are carried out.
!	Warning of material losses and environ- mental pollution
4	Live electrical area
	Pay particular attention.
) 🔊	 Component must audibly click into place. or Acoustic signal
*	 Fit new component. or In conjunction with a tool: Clean the surface.
	Dispose of component correctly.
<u> </u>	Dispose of component at a suitable collection point. Do not dispose of component in domestic waste.

Intended use

Install and operate the appliance as intended, in conjunction with the electronic control units and controllers for the Viessmann heat and power generators designed for this system. Also take account of the relevant installation, service and operating instructions. In particular, observe the current and voltage specifications for connections and hook-ups.

The device is exclusively designed for operation in buildings of a domestic or commercial nature.

Incorrect usage or operation of the appliance (e.g. the appliance being opened by the system user) is prohibited and will result in an exclusion of liability. Incorrect usage also occurs if the components in the heating system are modified from their intended function.

Note

The appliance is intended exclusively for domestic or semi-domestic use, i.e. even users who have not had any instruction are able to operate the appliance safely.

Product information

Vitotrol 200-E

Wired remote control for connection to Viessmann heat generators

For programming up to 4 heating circuits:

- Up to 3 set room temperatures (Comfort, Standard, Reduced) can be set
- A set DHW temperature can be specified

- Holiday program and "Holiday at home" function
- Time programs for heating circuits and DHW cylinder
- Extended heating
- Backlit graphic display

Permissible ambient temperatures in the installation room

	Min.	Max.
Permissible ambient temperature	0 °C	40 °C
Permissible humidity (no condensation!)	5 %	95 %

Maintenance parts and spare parts

Maintenance parts and spare parts can be identified and ordered directly online.

Viessmann Partnershop

Login:

https://shop.viessmann.com/



Viessmann spare part app

www.viessmann.com/etapp





System requirements

Supported control units

For an up to date overview of the supported control units:

See www.vitotrol.info

Place of installation

- Weather-compensated mode Installation in any room
- Operation with room temperature hook-up
- In the main living room on an internal wall
- Distance to floor: Min. 1.5 m
- Not near windows or doors
- Not above radiators
- Not near heat sources (direct sunlight, fireplace, TV set, etc.)

Do not install additional control devices in this room. If the radiators are equipped with thermostatic valves, these must always be fully opened.

Note

If the remote control cannot be installed in a suitable location, connect a separate room temperature sensor.

Fitting and connecting the Vitotrol 200-E

Please note

Electronic assemblies can be damaged by electrostatic discharge.

Prior to commencing any work, touch earthed objects such as heating or water pipes to discharge static loads.

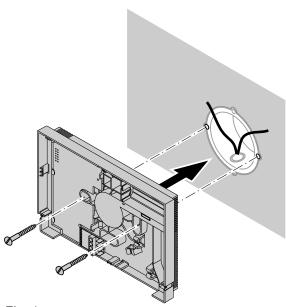


Fig. 1

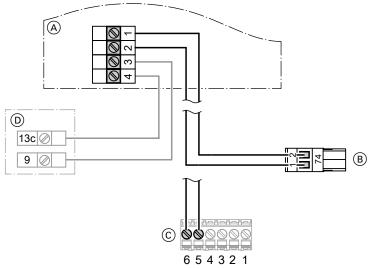


Fig. 2

- (A) Vitotrol 200-E
- (B) 2-pin plug 74 (control unit with PlusBus connection)



Further PlusBus connection options:

Heat generator installation and service instructions

Total length of all PlusBus cables max. 50 m.

Connection

2-core cable with a cross-section of at least 0.75 mm²; cores are interchangeable.

Cable length: Max. 50 m

Total length of all PlusBus subscribers: Max. 50 m

Note

Never route the cable to the remote control immediately next to 230/400 V cables.

- © For connection to heat generators with external plug with screw terminals for PlusBus connection to the heat generator
- External room temperature sensor NTC 10 kΩ (accessories)



Connection to the heat generator with external plug:

Heat generator installation and service instructions

Fitting and connecting the Vitotrol 200-E (cont.)

Note on @ and @:

If making the connection to the heat generator with screw or luster terminals for the BUS connection, disconnect plug 74 and connect the wires directly.

Connecting several remote controls

Two Vitotrol 200-E can be connected to the same control unit.

Total length of all PlusBus cables max. $50\ m.$

Version 1

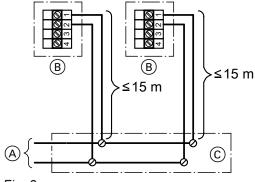
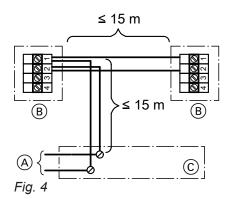


Fig. 3

- A To the control unit (see connection diagram on page 10)
- B Vitotrol 200-E
- © On-site junction box

Version 2



- A To the control unit (see connection diagram on page 10)
- B Vitotrol 200-E
- © On-site junction box

Fitting and removing the programming unit

Please note

The remote control is supplied with power by the control unit.

Never insert batteries into the battery compartment.

Fitting and removing the programming unit (cont.)

Fitting

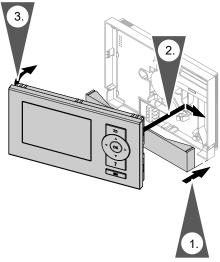
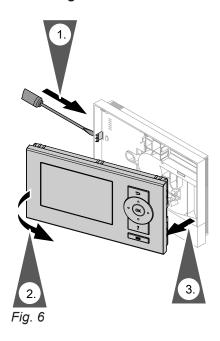


Fig. 5

Removing



Configuring the remote control

Up to 4 heating circuits can be controlled with a Vitotrol 200-E.

Up to 2 Vitotrol 200-E can be connected to one control unit

Note

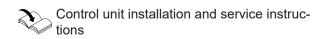
Vitotrol 200-E and Vitotrol 300-E cannot both be connected to the same control unit.

The remote control must be configured during commissioning:

- If no Vitotrol 200-E has previously been connected to the heating system: See chapter "Reconfiguration".
- If a Vitotrol 200-E previously connected to the heating system is being replaced with a new Vitotrol 200-E: See chapter "Configuration following replacement of the remote control".
- If there is already a Vitotrol 200-E connected to the heating system and an additional Vitotrol 200-E is being fitted: See chapter "Configuration of an additional remote control".

Reconfiguration

1. Switch ON the power supply at the control unit.



- 2. Use **△**/▼ to select the language.
- 3. OK to confirm
- **4.** Use **△**/**▼** to select the subscriber number, e.g. 1.

Note

If several Vitotrol are being installed in a system, a different subscriber number must be set at each Vitotrol, e.g. 1 and 2.

- 5. OK to confirm
- 6. If an external room temperature sensor (accessories) is installed, set "Ext. room temperature sensor" to OK. Use ▼ to select "Save with OK". The operating status of the heating circuits/system is transmitted. A progress bar appears on the display. This process may take several minutes. When the progress bar disappears, the configuration is complete.

Note

To return to the configuration, press \leq and ? simultaneously for approx. 5 s.

Configure the remote control at the control unit.
 Launch the commissioning assistant of the Viessmann appliance. Assign subscriber numbers to the heating circuits.



Control unit installation and service instruc-

A progress bar appears on the display of the remote control while the control unit is being configured.

Configuration following replacement of the remote control

1. Look at the fault message on the control unit of the heat generator to find the subscriber number of the remote control (48, 49, 50 or 51).



Commissioning

Configuring the remote control (cont.)

2. Look in the following table to find the correct subscriber number that needs to be set at the new remote control (1, 2, 3 or 4).

Subscriber number shown at the control unit	Subscriber number to be set at the remote control
48	1
49	2
50	3
51	4

3. Follow the steps detailed in chapter "Reconfiguration". Set the subscriber number specified in the table.

Configuring an additional remote control

- Call up the subscriber number of the existing remote control at the control unit of the heat generator:
 - In the "Service" menu, look under "Appliances detected" to see which of the subscriber numbers are already assigned to other remote controls (48, 49, 50 or 51).
- 2. In the following table, look for one of the unassigned subscriber numbers. Read off the relevant subscriber number that needs to be set at the new remote control (1, 2, 3 or 4).

Subscriber number shown at the control unit	Subscriber number to be set at the remote control
48	1
49	2
50	3
51	4

3. Follow the steps detailed in chapter "Reconfiguration". Set the subscriber number specified in the

Uninstalling the remote control

Remove the remote control from the heat generator control unit.



Control unit installation and service instructions

Service indication

If the heating system is due for a service, the ** symbol flashes on the display and "Service" is shown.

Call up the submenu with the \mathbf{OK} key to acknowledge all current service messages.



Further information on the pending service: Control unit installation and service instructions

Fault display

In the event of a fault, the $\underline{\Lambda}$ symbol flashes on the display and **"Fault"** is shown.

Call up the submenu with the **OK** key to acknowledge all current fault messages.

The exact fault code is only shown on the display of the control unit.



Meaning of the fault codes:

Control unit installation and service instructions

Acknowledging a fault

Follow the instructions on the display.

Note

Any connected alarm is switched off. If an acknowledged fault is not remedied, the fault message is redisplayed the following day and the alarm is switched on.

Calling up acknowledged fault messages

An acknowledged fault message can only be called up at the control unit of the heat generator.



Control unit installation and service instructions

Appendix

Specification

Power supply	Via PlusBus	
Voltage	V	28
Current	mA	25
Protection class		•
Permissible ambient temperature		
Operation	°C	0 to +40
Storage and transport	°C	-20 to +65
Permissible humidity	%	5 to 95, without condensation

Declaration of conformity

We, Viessmann Limited, Hortenwood 30, Telford TF1 7YP, United Kingdom, declare as authorised representative of the manufacturer and in sole responsibility for the manufacturer, that the named product complies with the applicable UK regulations in terms of its design and operational characteristics.

Using the serial number, the full Declaration of Conformity can be found on the following website: www.viessmann.co.uk/conformity

Keyword index

Keyword index

A	Installation room8
Ambient temperatures8	Intended use
С	P
Commissioning14	Place of installation9
Configuration13	Power supply16
Connecting	Product information8
- A remote control10	Programming unit11
Connection10	– Fitting
- Several remote controls 11	- Removing12
	Protection class16
D	
Device	R
- Configuration13	Remote control
- Connection10	- Uninstalling14
- Installation10	Room sensor9
	Room temperature sensor9
F	
Fault	S
Fault display	Service
- Acknowledging15	Service indication
	Specification16
Н	Supported control units9
Humidity	System requirements9
I	т
Installation9	Temperatures16
- Device	·
- Operation with room temperature hook-up 9	
- Weather-compensated mode9	
Installation conditions9	





Viessmann Climate Solutions SE 35108 Allendorf / Germany Telephone: +49 6452 70-0 Fax: +49 6452 70-2780 www.viessmann.com

Viessmann Limited Hortonwood 30, Telford Shropshire, TF1 7YP, GB Telephone: +44 1952 675000 Telephone: +44 1952 675000

Fax: +44 1952 675040

E-mail: info-uk@viessmann.com